

Deborah N. Howard, MA, RHIA, CCS

9001 Falcon Pointe Loop

Fort Myers, Florida 33912

239-267-4827 or 239-822-6629

Dhoward3@edison.edu

Professional Profile

Service to the Health Information Management profession since 1996 as an educator and associate degree program director. A desire to bring allied health students into the world of the electronic health record and healthcare technology applications as an integrated, robust part of health information management foundational education in an online course environment.

- Hold Masters Degree in Education and Bachelors Degree in Health Information Administration.
- Experienced in use of the Internet and educational software.
- Successful graduation of well prepared health information students to meet the HIM needs of the community.

Education, Honors, and Certifications

M.A. in Education with a specialization in Instructional Technology, Curriculum and Instruction

Florida Gulf Coast University, Fort Myers, Florida 1999

Bachelor of Science in Health Information Administration

State University of New York College of Technology, Utica, New York 1983

Professional Certifications

Registered Health Information Administrator

Certified Coding Specialist

Certified ICD-10-CM/PCS Trainer

Credentialed EPIC Trainer

Blackboard Certification in Teaching and Learning Online: Building Courses, Enhancing Communication, Assessing Learners

Key Qualifications

Development and instruction of course content, schedule, syllabi and learning activities for the following courses both online and in the traditional classroom:

- Health Records (content and standards)
- Outpatient Coding and Reimbursement (CPT-4)
- Inpatient Coding (ICD-9-CM)
- Healthcare Information Systems
- Quality Improvement
- Health Data Management
- Pharmacology

- Supervision and Management

Utilization of Internet technology for communication and course delivery using Blackboard and Tegrity software solutions.

Creation and deployment of electronic, online testing using Exam View and Respondus software products.

Ongoing review and compliance with CAHIIM associate degree entry level competency instruction.

Computer Skills

- **Software:** Microsoft Windows® and Microsoft Office including Word, Excel, Power Point, Outlook, Access, and Publisher. Adobe Acrobat, CutePDF, 3M Health Information Systems to include HDM, codefinder, and grouper and SoftMed systems, Blackboard, Respondus, and Tegrity.
- Working knowledge of the **Internet** and use of e-mail, and textbook publisher companion websites.
- **Troubleshooting:** ability to reinstall operating systems on PC, perform backups and file management.

Employment

Education Positions

- **Program Director, Health Information Management
Edison State College, Fort Myers, Florida**
July 2009 to Present
- **Program Chair, Health Information Technology
Hodges University, Fort Myers, Florida**
February 1996 to August 2009
- **Adjunct Instructor, State University of New York Institute of
Technology, Utica, New York - 1991**
- **Adjunct Instructor, Mohawk Valley Community College
Utica, New York - 1992**

Health Information Management Positions

- **Charter Glade Behavioral Health Care, Fort Myers, Florida**
Director of HIM 1995-1996
- **Naples Community Hospital, Naples, Florida**
Inpatient/Outpatient Coder 1995
- **Gulf Coast Hospital, Fort Myers, Florida**
Director of HIM 1994-1995
- **Rome Murphy Memorial Hospital, Rome, New York**
Director of HIM 1988 - 1992

Professional Affiliations

AHIMA, FHIMA, SWFHIMA