Planning Objective Report

Objective Report:

Objective ID: 1399 Objective Title: Affordable Textbook Initiative

Unit Manager: Pultro, Judy Planning Unit: 00217 - Auxiliary Services

Obj. Status: Implementing Obj. Purpose: Operational Outcome

Unit Purpose:

Objective Description:

Once the Affordable Text Book initiative is implemented completely, Auxiliary Services will ensure that students have greater access to learning resources, textbooks, and supplies. This will assist the institution in its compliance with The Higher Education Opportunity Act and the State Textbook Affordability regulation.

| Institutional Goals | Objective Types | Planning Priorities |
|-----------------------------------|-------------------------------|-----------------------------------|
| No Institutional Goals to Display | No Objective Types to Display | No Planning Priorities to Display |

Tasks

| Due Date | Status | Priority | Task | Budget Amount |
|------------|------------|----------|---|----------------------|
| 10/30/2011 | Complete | High | Gather baseline date for comparison of rental and digital titles. | \$0 |
| 11/30/2011 | Incomplete | High | Put together marketing materials for students for Spring semester | \$0 |

Assessment Measures

| Date | Assessment Measure |
|------------|---|
| 07/28/2011 | Count of titles available via digital formats |
| 07/28/2011 | Count of titles available via rental program |
| 07/28/2011 | Percentages of text purchased as new |

Intended Results

| Date | Intended Results | | |
|------------|--|--|--|
| 07/12/2011 | By the end of the 2011-2012 academic year, the number of titles available through digital formats will increase 40%. | | |
| 07/12/2011 | By the end of the 2011-2012 academic year, the number of titles available through the rental program will increase 10%. | | |
| 07/12/2011 | By the end of the 2011-2012 academic year, auxiliary services (in collaboration with the Textbook Adoption Committee) will decrease the percentage of textbooks purchased as new by 5% (this will result in 75% of textbooks purchased as new) | | |

Status Reports

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| Report Date | Status Report |
|-------------|---|
| 1/16/2012 | Fall 2011 showed 53% increase is texts available in digital format and a 22% increase in texts availble for rent. |
| 1/16/2012 | Fall sales numbers show is increase in the % of new texts purchased. Upon investigation into why, we were able to pull data on when textbook adoptons are being completed. Timeley adoptions drive the bookstores ability to buy back used texts from students, providing more money to students and allowing the bookstore to have those used texts available on the shelves. In addition, the earlier the adoptons they better buying opportunity the bookstore has in the wholesale market. Based on the attached documentation, it is clear that adoptions are coming in after the major buy back periods and not meeting deadlines provided to the departments. Auxiiary Services will work with the Course Materials Committee is reviewing COPS and making recommendations to the VPAA on increasing compliance. |
| 1/16/2012 | Marketing of rental and e-text options were enhanced both in store and through campus posters for Spring 2012. Numbers are pending and should be available in February. |
| 10/18/2011 | Baseline date received from Follett. |
| 10/14/2011 | Request sent to Follett to provide baseline numbers for digital and rental titles by semester. |

Actual Results

| Date | Actual Results |
|------------|--|
| 01/16/2012 | For Fall 2011: 53% increase in digital texts available and 22% increase in rental texts. Fall 2011 sales show an increase in % of new texts purchases. |

Use of Results

| Date | Use of Results |
|------------|---|
| 01/16/2012 | This data will be shared with the Course Materials Committee and action plans will be developed to work with educating faculty on the importance of timely adoptions as well as the implication of choices they make in textbook selection. Marketing was enhanced regarding textbook rental and etext for the Spring 2012 semesternumbers will be forthcoming. |

Gap Analysis

SWOT

Units Impacted No Units Impacted data

Associated Standards

Associated Outcomes

Documents

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| File Name | File Size | Date Modified |
|---|------------|---------------|
| ADOPTION information Big opportunity for us.pdf | 49.97 KB | 1/16/2012 |
| Course Materials Committee 3 year plan.pdf | 159.373 KB | 1/16/2012 |
| Email to Follett Requesting Baseline Data.pdf | 187.174 KB | 10/14/2011 |
| Percentage of Textbooks Sales by Type.pdf | 61.607 KB | 10/14/2011 |
| RE_ Baseline Data for Unit Plan.pdf | 121.573 KB | 10/18/2011 |
| Rental and Digital Text In Bookstore.pdf | 37.909 KB | 1/16/2012 |

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From: <u>Hatton, Jennifer</u>

To: Judith Pultro; Foster, Helene; 0171mgr
Subject: ADOPTION information - Big opportunity for us!
Date: Wednesday, August 17, 2011 9:46:27 AM

Judy -

WOW – surprise by me... but not by Kevin and Helene!!

What you see below is adoptions for FALL. Green indicates the week that Fall adoptions are DUE to the store in every communication.

Yellow indicates (4.1%) textbook adoptions received from faculty when students are IN STORE selling their textbooks back.

After reviewing the numbers with Kevin and Helene there is no question why students are frustrated with the value (none) of buyback post spring semester – powerful info and big opportunity to improve.

Jennifer Hatton Group Vice President

Follett Higher Education Group

voicemail: 800-633-5595 x4220 ~ phone: 770-990-5304

From: Vasey, Karen

Sent: Wednesday, August 17, 2011 9:42 AM

To: Hatton, Jennifer

Subject: RE: Need infor for 171

Jenn,

Here you go, we started tracking from the start of April, so you get a few extra weeks of info.

Let me know if you need anything else!

Fall 2011

| | 1 411 2011 |
|---------|------------|
| 4/4/11 | 0.0% |
| 4/11/11 | 0.0% |
| 4/18/11 | 0.0% |
| 4/25/11 | 2.3% |
| 5/2/11 | 4.1% |
| 5/9/11 | 4.1% |
| 5/16/11 | 4.3% |
| 5/23/11 | 4.3% |
| 5/30/11 | 21.8% |
| 6/6/11 | 49.7% |
| 6/13/11 | 83.5% |
| 6/20/11 | 94.3% |
| 6/27/11 | 94.3% |
| 7/4/11 | 98.0% |
| 7/11/11 | 96.4% |

| 7/18/11 | 97.3% |
|---------|--------|
| 7/25/11 | 100.5% |
| 8/1/11 | 100.0% |
| 8/8/11 | 108.3% |
| 8/15/11 | 114.0% |

Karen Vasey Sr. Course Materials Analyst Follett Higher Education Group Ph 800-323-4506 ext. 7141 kvasey@fheg.follett.com Three-year plan for the Edison State College Course Materials Committee:

Year 1

- Work with the Banner team to develop a textbook database which consists of:
 - A cross-referenced database of courses, adopted texts, adoption periods, faculty,
 adoption committee chairs, publishers, publisher representatives, and date of adoption
 - A notification system which will inform the VPSA of late adoptions and provide the VPSA a way to approve exceptions to COPs regarding textbooks
 - A web interface for textbook adoption information to be logged and accessed
- Review the College's Operating Procedures and make recommendations to the VPSA regarding changes
- Establish and implement a plan to advise each individual textbook adoption committee about the variety of textbook and course material options – including their associated costs and benefits to both instructors and students

Year 2

- Based on solicited feedback from faculty, administration, students and the College Bookstore, the committee will amend and adjust practices and procedures established in year 1 as appropriate
- Establish and implement a plan to educate students about the available choices of course material delivery "i.e. textbooks" and the costs and benefits associated with each option
- Research the feasibility of piloting a distance learning e-book program. One such program
 might have Edison Online negotiate a deal with all relevant publishers to pre-purchase e-books
 for each student attending during the upcoming semester. The costs of the course materials
 would be offset by an increase in distance learning fees. The goal would be to reduce course
 material costs while ensuring that each student had their course materials on day one of the
 course.
- Working with Auxiliary Services, research options available for the future of the Edison College Bookstore and make recommendations to the VPSA concerning the upcoming contract renewal with Follett
- Continue working with the individual textbook adoption committees

Year 3

- Implement distance learning e-book pilot program and appropriate marketing and PR campaigns
- Based on the decisions made regarding the Edison College Bookstore (and likely associated vendors) plan and implement appropriate student and teacher education campaigns
- Continue to work with individual textbook adoption committees
- Continue to research and study "best practices" in providing affordable textbooks
- Continue to solicit feedback from faculty, administration, students and the College Bookstore

From: <u>0171mgr</u>
To: <u>Judith Pultro</u>

Subject: RE: Baseline Data for Unit Plan

Date: Friday, October 14, 2011 4:46:39 PM

See numbers below...

Please let me know if you need anything else!

Kevin Kincaid

District Director

Edison State College Bookstores 8099 College Parkway Ft. Myers, FL 33919

ph: 239-489-3345 fax: 239-489-2392

email: 0171mgr@fheg.follett.com

www.edison.bkstr.com

From: Judith Pultro [mailto:Judith.Pultro@edison.edu]

Sent: Friday, October 14, 2011 1:54 PM

To: 0171mgr

Subject: Baseline Data for Unit Plan

Importance: High

Hi Kevin,

At your earliest convenience, I will need the following:

Fall 2010

Number of TITLES available for Rent 134 Number of TITLES available digitally 30

SPRING 2011

Number of TITLES available for Rent 163 Number of TITLES available digitally 32

SUMMER 2011

Number of TITLES available for Rent 102 Number of TITLES available digitally 21 FALL 2011 Number of TITLES available for Rent 163 Number of TITLES available digitally 46

Thanks!!!!!!!

Judy

Judy Pultro

Director, Auxiliary Services



Office of Financial Services 8099 College Parkway SW | Fort Myers | Florida | 33919 Phone 239.985.3477 | Fax 239. 489.9399

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Percentage of Textbooks Sales by Type

Fiscal Year 2011 (July 1, 2010 – June 30, 2011)



Rental and Digital Texts Available

| FALL SEMESTER | | | |
|-----------------|------|------|-------|
| | 2010 | 2011 | |
| Rental | 134 | 163 | 22% |
| Digital | 30 | 46 | 53% |
| | | | |
| SPRING SEMESTER | | | |
| | 2011 | 2012 | |
| Rental | 163 | | -100% |
| Digital | 32 | | -100% |
| | | | |
| | | | |
| SUMMER SEMESTER | | | |
| | 2011 | 2012 | |
| Rental | 102 | | -100% |
| Digital | 21 | | -100% |