

Planning Objective Report

Objective Report:

Objective ID: 1678

Objective Title: Connect Card Expansion (Meal Plans, Connect Cash and Pay for Print)

Unit Manager: Pultro, Judy

Planning Unit: 00217 - Auxiliary Services

Obj. Status: Pending Approval

Obj. Purpose: Operational Outcome - New Initiative

Unit Purpose:

Objective Description:

With the completion of the Connect Card Expansion, Auxiliary Services will have integrated the student pay for print program into the Connect Card program and will expand meal plans to the entire College community. In addition, Connect Cash will be implemented which will allow faculty/staff and students to place funds on their Connect Card allowing for the convenience and safety of not carrying cash on campus.

Institutional Goals

A. Allocate financial resources aligned with College priorities

B. Build and implement strategies to identify new programs

Objective Types

No Objective Types to Display

Planning Priorities

No Planning Priorities to Display

Tasks

Due Date	Status	Priority	Task	Budget Amount
08/30/2012	In Progress	High	Hire an Auxiliary Accounting Specialist who along with other duties, will be responsible for managing the Student Pay for Print program, and posting and reconciling all meal plan/connect cash transactions in CBORD>	\$0

Assessment Measures

Date	Assessment Measure
03/12/2012	Meal Plan Brochures, Website and Contracts.
03/12/2012	CBORD reports for meal plan purchases
03/12/2012	Meal Plan Survey
03/14/2012	CBORD/E-Market reports for online deposits
03/14/2012	Parent Email Notification of Low Balance

Intended Results

Date	Intended Results
03/12/2012	By August 2012, Meal Plans will available for purchase to the student community.
03/12/2012	By September 2012, 30% of residential students will have purchased a meal plan.
03/12/2012	By December 2012, 20% of faculty/staff will have either placed Connect Cash on to their Connect Card or purchased a meal plan.
03/12/2012	By January 2013, the current student pay for print system will be upgraded and begin accepting the Connect Card.
03/12/2012	By June 30, 2013, Auxiliary Services will demonstrate that 80% or more of meal plan patrons responding to a survey will rate their meal plan experience as satisfied or above with regards to value and service.
03/14/2012	By August 2012, online deposits to the Connect Card will be available and 50% of patrons using meal plans in the collegiate high schools will be utilizing this method.
03/14/2012	By August 2012, email notifications for patron low balance will be functional.

Status Reports

No Status data

Actual Results

No Result data

Use of Results

Gap Analysis

SWOT

Units Impacted

Date	Unit Code	Planning Unit	Unit Manager
03/12/2012	201247	Banner Applications	Dudley, Jason

Associated Standards

Associated Outcomes

Documents