

Date Received _____

**Assessment Report Form
Edison State College**

1. Assessment Project Report:

Program	Enrollment Management
Department	Student Services
College	Edison State College
Program Assessment Coordinator	
Academic Year	2010-2011
Report Submitted by	Cindy Lewis, Associate Dean, Enrollment Management
Phone/email	(239)489-9346 Clewis@edison.edu
Date Submitted	1/29/11

2. According to the Assessment Plan, what were the planned assessment activities to be conducted during the Academic Year? You may want to copy and paste from this program's assessment plan.

Which outcomes for this program were measured?	How did you measure the outcomes?	What results did you expect?
Student Satisfaction in all student services	Student Satisfaction Survey Results Fall 2010	All areas surveyed would meet a minimum satisfaction rate of 85%

3. Results, conclusions, and discoveries. What are the results of the planned activities listed above? What conclusions or discoveries were made from these results. Describe below or attach to the form.

Areas that met the minimum 85% were Registration On-Line Friendliness & courteousness of staff in cashier, Assessment, Orientation, Student Life, and Information Desk Although most areas surveyed had a satisfaction rate of over 80% the lowest rated areas are Financial Aid and Advisement.

4. Use of Results. What program changes are indicated? How will they be implemented? If none, describe why changes were not needed.

SENSE 2008 results for academic advising were reviewed. The results show entering

students at Edison surveyed graded the department favorably. The results will be used to recommend changes in the college academic advising model.

Recommendations for academic advising included in the Foundations of Excellence Steering Committee report and First Year Experience committee reports will be used to develop an improved model.

5. Dissemination of results, conclusions, and discoveries. How and with whom were the results shared?

Student Services Council, Enrollment Management committee.