

Date Received _____

**Assessment Report Form
Edison State College**

1. Assessment Project Report:

Program	Enrollment Management
Department	Student Services
College	Edison State College
Program Assessment Coordinator	
Academic Year	2010-2011
Report Submitted by	Cindy Lewis, Associate Dean Enrollment Management
Phone/email	(239)489-9346 Clewis@edison.edu
Date Submitted	1/29/11

2. According to the Assessment Plan, what were the planned assessment activities to be conducted during the Academic Year? You may want to copy and paste from this program's assessment plan.

Which outcomes for this program were measured?	How did you measure the outcomes?	What results did you expect?
Student Use of Self Service Technology	Student Services Satisfaction Surveys Fall 2010 Data of On-Line Registration Use for 2009/10	Increase in use of on-line services.

3. Results, conclusions, and discoveries. What are the results of the planned activities listed above? What conclusions or discoveries were made from these results. Describe below or attach to the form.

<p>2009/10 data reports 65% of Lee Campus students registered on-line. The college average was 63% of total registrations.</p> <p>Fall 2010 Student Registration/Student Service Satisfaction Survey reports 75.4% of students registered on-line. The survey results report 89% the registration process worked. The students surveyed found the instructions helpful (85%) and the technical aspects worked effectively (86%).</p>
--

Student use on the on-line admissions application has averaged 40% for the past two academic years. The residency documents required limit the efficiency of the on-line process.

4. Use of Results. What program changes are indicated? How will they be implemented? If none, describe why changes were not needed.

The college has hired a Sungard Banner consultant to review the use of the Student system for increased efficiency. Student Services administrators have analyzed and requested software for student address validation and transfer of electronic transcripts.

Student Services administrators have requested the college purchase DegreeWorks, a software component to provide students with improved on-line advising services.

5. Dissemination of results, conclusions, and discoveries. How and with whom were the results shared?

Student Services Council, Enrollment Management committee will review results.