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Department of Corporate Training

# Defect Prevention Process Course

Industry has said that if the source of a defect is not corrected, the likelihood of its recurrence is high. The Defect Prevention Process Course examines five major steps within the Defect Prevention Process (DPP) area, including:

1. Development of a DPP plan.
2. Performance of causal analysis.
3. Determining the appropriate preventive action for a defect.
4. Implement the change to prevent the recurrence of the defect.
5. Monitoring the change to ensure the defect was prevented.

The course discusses the roles and responsibilities of the causal analysis and action teams.  
4 hours of instruction.

**Please Call for Dates and Cost.**

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The College's Equity Officer/ADA and Title IX Coordinator is:

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