

Corporate Training Main #: 239-433-6963 Fax: 239-489-9051

SCHOOL OF BUSINESS AND TECHNOLOGY

Department of Corporate Training

Quality Basics

Brilliant process management should be your company's strategy where your team achieves brilliant results from average people managing brilliant processes.

The expected results of this CE event for your team is demonstrate improvement and plan development to cascade the key strategies throughout the manufacturing sight.

Objectives:

- Improve Quality to the OEM through elimination of waste
- Grow Quality Basics/Lean Implementation within the Supply Base
- Develop Joint Action Plans With Suppliers and the OEM

Agenda:

- Respond Now
- Control of Non-Conforming Product
- Verification Stations
- Layered Process Audits
- Error Proofing
- Standardized Operations
- Standardized Operator Training
- Control of Contamination
- Managing the Supply Chain

Who Should Take this Course?

- Executives / Directors
- Managers
- Supervisors
- Team Leaders

Learning Outcomes:

After the course you will be able to identify key areas for improvement within your organization. The participants will learn about:

- Improve QUALITY through a Shop Floor Visual Management Process
- Teach, Coach, Mentor <u>Leadership</u> <u>behavior</u>
- > Engage Team Members
- > Develop Leaders as Teachers
- Apply the "What How Why Thinking"
- Incorporate PDCA Plan-Do-Check-Act Into all Planning – CI Processes

Please call for Dates and Cost.

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