

Department of Corporate Training

## ISO/TS16949 Internal Auditor

### Day 1

#### Management System

- Introduction of course materials, agenda and objectives
- Management System Concepts and Terms
- Building the ISO picture
- Application of TS16949
- Foundation of ISO with the Eight Management Principles
- System implementation
- Clause 4-6 review
- Clause 4-6 drills
- Clause 7-8 review
- Clause 7-8 drills

### Day 2

#### Management System

- Case Studies
- #### Customer Specific Requirements
- #### Core Tools

### Day 3

#### Process Auditing

- Audit Module Presentation
- Audit Exercise #1 Develop audit questions
- Audit Exercise #2 Conduct procedure audit
- Audit Exercise #3 Conduct practice audit

### Day 4

#### Process Auditing

- Conduct Process Audit
- Audit Findings

### **Learning Outcomes:**

#### **This four day workshop will allow attendees to:**

- Understand the eight management principles to support proper implementation
- Understand key components of implementation
- Understand the requirements of the ISO / TS16949 clause
- Identify and understand why Customer Specific Requirements are necessary
- Identify and understand how to audit to the Customer Specific Requirements and Core Tools
- Identify and understand what documentation is required for compliance
- Apply the auditing term to the related function
- Identify the different types of audits
- Apply audit responsibilities to the associated function
- Accurately conduct a process audit
- Effectively record audit notes
- Identify the four steps of the audit process
- Define the difference between corrective and preventive action
- Apply Practical Application of Process Auditing
- Properly identify and document audit findings

**Please call for Dates and Cost.**

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