EDISON STATE COLLEGE BUSINESS ADMINISTRATION AND MANAGEMENT – Code: AS BAMA ASSOCIATE IN SCIENCE DEGREE

COURSE PREREQUISITES: Refer to specific course descriptions listed in the current catalog.

PROGRAM PREREQUISITES: NONE

GENERAL EDUCATION REQUIREMENTS	Credit Hours
ENC 1101 Composition I	3
ENC 1102 Composition II (Technical Writing Emphasis)	3
SPC 1017 Fundamentals of Speech Communication OR	3
SPC 2023 Introduction to Public Speaking	
ECO 2013 Economics I	3
Gen Ed Mathematics*	3
Gen Ed Humanities**	3
TOTAL	18
DEGREE CORE REQUIREMENTS	
MAN 2021 Management Principles	3
ECO 2023 Economics II	3
MTB 1103 Business Mathematics	3
ACG 1001 Financial Accounting I	3
ACG 2011 Financial Accounting II	3
ACG 2071 Managerial Accounting	3
FIN 2100 Personal Finance	3
SLS 1331 Personal Business Skills	3
GEB 1011 Introduction to Business	3
BUL 2241 Business Law	3
CGS 1000 Computer Literacy	3
CGS 1100 Microcomputer Skills	3
MAR 2011 Marketing	3
TOTAL	39
Electives may be taken from the following:	
STA 2023 Statistical Methods I	
SLS 1515 Cornerstone Experience	
MAC 2233 Calculus for Business, Social and Life Sciences	
OR Any course in Accounting, Business, Management, Hospitality,	
Customer Service, Computer Technology or Finance	
TOTAL	7
TOTAL CREDIT HOURS	64

*Math course may be chosen from any courses listed in the General Education Program Guide under Mathematics. **Humanities course may be chosen from any courses listed in the General Education Program Guide under Humanities.

For those students who are transferring to a state university, it is recommended that the following electives be selected: STA 2023 or MAC 2233.

EDISON STATE COLLEGE ACCOUNTING TECHNOLOGY – Code: AS ACCG ASSOCIATE IN SCIENCE DEGREE

COURSE PREREQUISITES: Refer to specific course descriptions listed in the current catalog.

PROGRAM PREREQUISITES: NONE

GENERAL EDUCATION REQUIREMENTS	Credit Hours
ENC 1101 Composition I	3
ENC 1102 Composition II (Technical Writing Emphasis)	3
SPC 1017 Fundamentals of Speech Communication OR	3
SPC 2023 Introduction to Public Speaking	
ECO 2013 Economics I	3
Gen Ed Mathematics* (MGF 1107 recommended)	3
Gen Ed Humanities** (PHI 2600 recommended)	3
TOTAL	18
DEGREE CORE REQUIREMENTS	
ECO 2023 Economics II	3
MTB 1103 Business Mathematics	3
ACG 1001 Financial Accounting I	3
ACG 2011 Financial Accounting II	3
ACG 2071 Managerial Accounting	3
ACG 2500 Governmental and Not-for-Profit Accounting	3
GEB 1011 Introduction to Business	3
SLS 1331 Personal Business Skills	3
CGS 1000 Computer Literacy	3
CGS 1100 Microcomputer Skills	3
CGS 2511 Advanced Spreadsheet Computing	3
RMI 2001 Principles of Risk Management	3
TAX 2000 Federal Tax Accounting I	3
TAX 2010 Federal Tax Accounting II	3
TOTAL	42
Electives may be taken from the following:	
STA 2023 Statistical Methods I	
SLS 1515 Cornerstone Experience	
MAC 2233 Calculus for Business, Social and Life Sciences	
MAN 2021 Management Principles (for students planning to enter the ESC Supervision and Management BAS Program)	
OR Any course in Accounting, Business, Management, Computer	
Technology or Finance	
TOTAL	4
TOTAL CREDIT HOURS	64

*Math course may be chosen from any courses listed in the General Education Program Guide under Mathematics. **Humanities course may be chosen from any courses listed in the General Education Program Guide under Humanities.

For those students who are transferring to a state university, it is recommended that the following electives be selected: STA 2023 or MAC 2233.

Certificate or Degree	Course Groups (from below)	State Code
Information Technology Support Specialist Cert.	I.T. Core	0507.030606
Information Technology Technician Certificate	Networking	0507.030403
Computer Programming Specialist Certificate	Programming	0507.030503
Information Technology Management Certificate	I.T. Core + Networking	0507.030404
Computer Programmer Certificate	I.T. Core + Programming	0507.030100
Networking Services Technology A.S.	I.T. Core + Networking + Business + Gen Ed*	0507.030401
Computer Programming and Analysis A.S.	I.T. Core + Programming + Business + Gen Ed*	0507.030500

Edison State College Computer Science Programs





CURRICULUM COMMITTEE ACADEMIC YEAR 2011-2012

NEW PROGRAM PROPOSAL FORM

ACADEMIC AREA: BUSINESS AND TECHNOLOGY

PROPOSED BY: ALBERT DAMBROSE

PRESENTER: ALBERT DAMBROSE

SUBMISSION DATE: 11/10/2011

SELECT ONE: NEW AS DEGREE

PROGRAM NAME:

CIVIL ENGINEERING TECHNOLOGY

SECTION I

PROGRAM DESCRIPTION:

ATTACH THE PROPOSED CATALOG PAGE WITH PROGRAM INFORMATION, ALONG WITH SAMPLES OF CURRICULA FOR SIMILAR PROGRAMS AT OTHER INSTITUTIONS.

THE CIVIL ENGINEERING TECHNOLOGY PROGRAM SIMULATES JOB SITUATIONS FOUND IN A CIVIL ENGINEERING AND LAND SURVEYING OFFICES. THIS PROGRAM APPLIES TO THE FIELD LAYOUT OF PROPERTY BOUNDARY LINES, SUBDIVISION, RESIDENTIAL BUILDING CONSTRUCTION AND COMMERCIAL BUILDING CONSTRUCTION.

SIMILAR PROGRAMS AT OTHER FLORIDA COMMUNITY COLLEGES/STATE UNIVERSITIES:

VALENCIA COLLEGE

DESCRIBE THE PROCESS BY WHICH THE NEED FOR THE NEW PROGRAM WAS IDENTIFIED:

IN AN EFFORT TO STREAMLINE THE EXISTING DRAFTING AND DESIGN AS DEGREE, THE ADVISORY COMMITTEE DEVELOPED A STREAMLINED VERSION OF THIS NEW PROGRAM.

PROJECT AVERAGE ENROLLMENT FOR CORE COURSES:

SIMILAR TO EXISTING DRAFTING AND DESIGN DEGREE

DESCRIBE HOW THIS PROJECTION WAS DETERMINED:

EXISTING

SECTION II

LIST PERSONNEL RESOURCES REQUIRED FOR IMPLEMENTATION IN ADDITION TO EXISTING RESOURCES:

FACULTY POSITION(S) (LIST DISCIPLINE)	FULL TIME OR ADJUNCT?
NO CHANGE	

EDISON STATE COLLEGE

CURRICULUM COMMITTEE

STAFF POSITION(S) (LIST TITLE)	FULL TIME OR PART TIME?

TOTAL ANNUAL EXPENSES FOR NEW POSITIONS:

NO CHANGE

LIST ANNUAL AMOUNT REQUIRED FOR EDUCATIONAL MATERIALS/SUPPLIES OR OTHER OPERATING EXPENSES FOR IMPLEMENTATION:

NO CHANGE

IDENTIFY THE FUNDING SOURCE TO BE USED FOR PERSONNEL AND OPERATING EXPENSES:

FUNDING WILL REMAIN THE SAME. EXISTING DRAFTING AND DESIGN PROGRAM FUNDING WILL FLOW INTO NEW PROGRAM.

SECTION III

PROVIDE JUSTIFICATION FOR CURRICULUM ACTION (OTHER EXPLANATORY INFORMATION):

THIS NEW PROGRAM BRINGS CLARITY TO THE EXISTING DRAFTING AND DESIGN DEGREE.

NOTE:

CHANGES FOR THE UPCOMING FALL TERM MUST BE SUBMITTED AND APPROVED NO LATER THAN THE FEBRUARY CURRICULUM COMMITTEE MEETING PRIOR TO THE START OF THE NEXT ACADEMIC YEAR. CHANGES DURING MID-SCHOOL YEAR ARE <u>NOT</u> ALLOWED. EXTREME CIRCUMSTANCES WILL REQUIRE APPROVAL FROM THE DISTRICT DEAN OF INSTRUCTION AS WELL AS THE VICE PRESIDENT OF ACADEMIC AFFAIRS TO BEGIN IN THE SPRING TERM. THE PROPOSED CHANGES MUST BE PRESENTED AND APPROVED BY THE SEPTEMBER CURRICULUM COMMITTEE PRIOR TO THE SPRING SEMESTER.

TERM IN WHICH PROPOSED ACTION WILL TAKE PLACE:

FALL 2012 TYPE IN TERM IF "EXCEPTION" AND OBTAIN BOTH SIGNATURES BELOW OR TYPE "NA"

ORDER OF APPROVAL FOR EXCEPTIONS IS AS FOLLOWS:

SIGNATURE #1 NEEDED FOR EFFECTIVE TERM EXCEPTION:

Х

DISTRICT DEAN OF INSTRUCTION

SIGNATURE #2 NEEDED FOR EFFECTIVE TERM EXCEPTION:

EDISON STATE COLLEGE CURRICULUM COMMITTEE

Х

VICE PRESIDENT OF ACADEMIC AFFAIRS

FACULTY ENDORSEMENTS:

PLEASE SEPARATE FACULTY MEMBERS WITH A COMMA (,)

DEPARTMENT CHAIR / PROGRAM COORDINATOR ENDORSEMENT:

	PLEASE SELECT TODAY'S DATE
ASSOCIATE / ACADEMIC DEAN ENDORSEMENT:	
	PLEASE SELECT TODAY'S DATE
DEANS' COUNCIL REVIEW – VERIFIED BY:	
	PLEASE SELECT TODAY'S DATE
STUDENT ASSESSMENT COMMITTEE CHAIR ENDORSEMENT:	
	PLEASE SELECT TODAY'S DATE
FOR CURRICULUM COMMITTEE MEETING DATE:	1

AFTER REVIEWING AND SIGNING THIS PROPOSAL, THE DISTRICT DEAN WILL RETURN THE PROPOSAL TO THE DEPARTMENT CHAIR OR PROGRAM COORDINATOR WILL SUBMIT THE PROPOSAL TO THE VPAA OFFICE. THE DEPARTMENT CHAIR/PROGRAM COORDINATOR WILL SEND THIS PROPOSAL ALONG WITH ANY OTHER PROPOSALS FROM HIS/HER DEPARTMENT BEING SUBMITTED FOR REVIEW BY THE CURRICULUM COMMITTEE TO THE STUDENT ASSESSMENT COMMITTEE FOR REVIEW. ONCE APPROVED BY THE STUDENT ASSESSMENT COMMITTEE, SUBMIT THE PROPOSAL(S) TO DROPBOX BY THE MEETING DUE DATE. FOR MORE DETAILS, PLEASE REFER TO THE CURRICULUM COMMITTEE MANUAL: WWW.EDISON.EDU/FACULTYSTAFF/CURRICULUM.PHP

State Frame		Edison State College		
Work Number	State Frame Work Description (2011-2012)	Course Coverage	Assesment	Comments
(2011-2012)		(courses listed at	Used in Course	
		end)	I	
	• · · · · • • · · · · · • • • • • • • •			
1	Demonstrate understanding of networked environments - The student will be able to:			
1.01	Explain the use of binary numbers to represent instructions and data.	CGS2260, CNT1000, CTS2321, CTS2655		
4.00	Describe the hardware implications of the use of binary representation of instructions and			
1.02	data.	CGS2260		
1.03	Convert numbers among decimal, binary, and hexadecimal representation.	CGS2260, CNT1000,		
	• • •	CTS2321, CTS2655 CGS2260, CNT1000,		
1.04	Perform binary arithmetic.	CTS2321, CTS2655		
4.05		CGS2260, CNT1000,		
1.05	Identify various coding schemes (ASCI), etc.).	CTS2321, CTS2655		
1.06	Discuss various data types (signed and unsigned integers, floating point, etc.).	CGS2260		
1.07	Identify several advantages and disadvantages of networked and non-networked environments.	CGS2260, CNT1000		
		CG52260, CNT1000,		
1.08	Describe current network environments, such as peer-to-peer and client/server.	CTS2334		
1.09	Identify and discuss issues (such as security, privacy, redundancy, etc.) related to networked	CNT1000, CTS2334,		
1.03	environments.	CT52321		
1.1	Identify and discuss issues related to naming conventions for user ids, email, passwords,	CNT1000, CTS2334,		
	and network devices.	CTS2321 CGS2260, CNT1000,		
1.11	List and define layers in the OSI and TCP/IP network protocol models.	CTS2334, CTS2655		
1.12	Identify and describe current relevant IEEE network standards.	CNT1000, CT52321		
1.13	illustrate typical network topologies.	CNT1000, CT52334,		
		CTS2655		
	Identify advantages and disadvantages of each topology. Describe the major functions of LAN hardware protocols such as Ethernet, token ring, FDDI,	CNT1000		
1.15	and arcnet.	CNT1000		
1.16	Describe LAN software protocols such as IPX/SPX, TCP/IP, and NetBEUI.	CNT1000, CTS2655		
1.17	Discuss the nature of IP addresses and MAC addresses, and mapping between protocol	CNT1000, CTS2655		
1 18	addressing schemes. Identify major emerging technologies (such as ATM, VPN, and voice over IP).	CNT1000		
	Identify and discuss technical issues related to emerging technologies (such as security	CNT1000, CT52334,		
1.19	bandwidth capability, and gigabit transmission rates).	CTS2321, CTS2655		
1.2	Discuss the design and function of a storage-area network (SAN).	CNT1000		
1.21	Design a LAN, including the specification of architecture, hardware, software, etc.	CNT1000, CT52334,		
1 22	Identify the advantages of VLANs.	CTS2655 CNT1000, CNT2655		
	Characterize a VLAN implementation.	CNT1000, CTS2655		
	Describe the function of a spanning tree algorithm.	CNT1000, CTS2655		
1.25	Identify a proper network design with a spanning tree component.	CTS2655		
1.26	Use effectively two different and current network modeling tools.	CT52321		Use ConfigMaker and need another
	Produce effective documentation.	CNT1000, CTS2321		-
1.27		CN11000, C132321		
2	Domonstrate understanding of data communications - The student will be able to -			
£	Demonstrate understanding of data communications - The student will be able to:			
2.04	Differentiate between telecommunications and data communications.	CGS2260, CNT1000		
	Describe the main functions of each relevant current standard setting organization (IEEE			
2.02	TIA, etc.).	CNT100		
2.03	Compare and contrast digital communications lines and cable characteristics (e.g. ISDN,	CNT1000		
	DSL, T-1 and T-3).			
	Describe ATM technology; discuss the functions and applications of this technology. Describe the functioning of moderns, their features and operating characteristics.	CNT1000 CNT1000		
		CNT1000, CTS2321,		
2.05	Define the features of an ASCII terminal.	CTS2334		
	Describe the function of a UART.	CNT1000		
	Discuss signal representation and modulation. Describe current data code systems used in data communication.	CNT1000,CTS2321		
	Compare and contrast synchronous and asynchronous serial transmission.	CNT1000, CTS2655 CNT1000, CTS2655		
	Compare and contrast major data communications madia in terms of data flow, data codes			
2.11	and transmission codes.	CNT1000, CTS2655		
	Define common error detection and correction mechanisms.	CNT1000, CTS2655		
	Identify LAN access control methods (CSMA/CD, token passing, etc.). Compare and contrast the major features of the LAN access methods.	CNT1000, CTS2655 CNT1000, CTS2655		
	Describe asynchronous protocols.	CNT1000, CTS2655		
	Describe synchronous serial link protocols.	CNT1000, CTS2655		

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	 2.17 Identify and describe file transfer protocols and methodologies. 2.18 Describe data compression methodologies used for file transfer. 	CTS2321 CTS2321	
	Identify auching issues such as ginghit transmission requirements unice our ID and		
	2.19 wireless technologies.	CNT1000	
-			
3	Understand, install and configure computer hardware - The student will be able to:		
	3.01 Identify and describe distinguishing features of the major hardware platforms.	CG52260, CT52334	
	3.02 Describe the functions of major hardware components of a computer system.	CGS2260, CTS2334	
	3.03 Recognize and correctly identify computing hardware components.	CGS2260	
	3.04 Describe emerging hardware technologies and discuss their potential impact.	CGS2260, CTS2334	
	3.05 Implement proper procedures for handling and safeguarding equipment.	CGS2260	
	3.06 Describe procedures for proper disposal of computer components.	CG52260	Is this still done?
	3.07 Analyze the user's needs	CNT1000	
		CGS2260, CNT1000,	
	3.08 Set up and configure systems and peripherals following institutional protocol.	CTS2321, CTS2655,	
		CTS2334	
	3.09 Set up BIOS.	CGS2260	
	3.1 Install and configure storage and VO device interfaces.	CGS2260	
	3.11 Install and configure multimedia devices and interfaces.	CGS2260	
	3.12 Install and configure network hardware components.	CGS2260	
	3.13 Design and implement test procedure.	TBA	May need to add this
	3.14 Document systems.	CNT1000, CTS2334	
	3.15 Configure systems and establish baseline.	CTS2334, CTS2655	Non-seal on order other
	3.16 Design and implement work order procedures.	TBA	May need to add this
	3.17 Design and implement systems backups.	CT52334	
4	Understand, install and configure computer software - The student will be able to:		
	, - ,		
	Describe the functions and major components (BIOS, task management, etc.) of a computer		
	4.01 operating system.	CGS2260	
	4.02 Identify current operating systems and describe their important features.	CGS2260	
	4.03 Use an operating system for activities such as data and file management.	CGS2260, CNT1000,	
	4.00 030 an operating system for admites such as data and the management.	CTS2321, CTS2334	
		CGS2260, CNT1000,	
	4.04 Identify current systems utilities and describe their functions.	CT52321, CT52655,	
		CT52334	
	4.05 Use system software to perform routine maintenance tasks such as backup, hard drive	CGS2260, CNT1000,	
	defragmentation, etc.	CTS2321, CTS2334	
	4.06 Use operating systems of different brands and platforms.	CG52260, CNT1000, CT52321, CT52655,	
	4.00 050 operating systems of different brands and platonins.	CTS2334	
		CGS2260, CNT1000,	
	4.07 Use both stand-alone operating systems and network operating systems.	CTS2321, CTS2655,	
		CTS2334	
		CGS2260, CNT1000,	
	4.08 Create, use, and maintain system configuration files.	CTS2321, CTS2334	
	Describe the primary features and functions of the major catenories of applications software		
	4.09 Describe the primary features and functions of the major categories of applications software (word processing, database, spreadsheet, presentation, email, browsers, etc.).	CTS2321	Perhaps CGS1000?
	4.1 Use basic features of office productivity software.	CTS2321, CGS1100	Perhaps CGS1000?
	4.11 Independently learn to perform (previously untaught) tasks using office productivity software.	CGS1100	Perhaps CGS1000?
			·····
	4.12 Use software produced by multiple vendors.	CGS2260, CNT1000,	Perhaps CGS1000?
	4.12 Ose solware produced by multiple verticols.	CT52321, CT52655, CT52334	Perhaps CG51000r
	4.13 Transmit and exchange data in a multiple vendor software environment.	CGS1100	Is this done?
		CGS2260, CTS2321,	
	4.14 Install and configure a microcomputer operating system, system, and application software.	CT52334	
	4.15 Describe procedures for uninstalling operating system software.	TBA	
	4.16 Configure software for accessibility by disabled individuals.	CTS2334	
	4.17 Install and configure applications software upgrades.	CT52334	
	Describe modifications necessary to an operating system (such as modifying parameters, 4.18 how to bandle conflicting intermitter ato) when installing configuring and unconfiguring basis	CNT1000, CTS2321,	
	4.18 how to handle conflicting interrupts, etc.) when installing, configuring and upgrading typical applications software.	CT52334	
	Install and configure glight approves for connecting to I Able MABLE and the Internet (actually	CNT1000, CTS2321,	
	4.19 Install and Conligue Claim Schware for Connecting to EArts, WAAs, and the Internet (network client, WWW browser, terminal emutation, file transfer, etc.).	CTS2334	
	4.2 Install and configure client software for client/server and network-based applications (e-mail,		
	4.2 videoconferencing, database, etc.).	CGS2260	is this done?
	4.21 Install applications on a server and configure clients for network access.	CNT1000, CTS2321,	
		CTS2334	

5 Understand, install and configure network hardware - The student will be able to:

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5.01 Describe the major functions of actuary convertent or components	CNT1000, CTS2334,	
5.01 Describe the major functions of network server hardware components.	CTS2321	
5.02 Describe the server hardware requirements.	CT52334	
5.03 Describe the hardware needed for hosting a Web site.	CTS2321, CTS2334	
5.04 Identify a variety of specialized servers (e.g. proxy, e-mail, DHCP, Web, etc.) and describe the hardware requirements.	CTS2321, CTS2334	
5.05 Describe the major functions of network client hardware components.	CG52260, CNT1000	
5.06 Describe client hardware requirements.	CGS2260, CNT1000	
Differentiate between borthurse wood to implement different tensleries such as taken sing		
5.07 Differentiate between naroware used to imprement durerent topologies such as token ring and Ethernet.	CG52260, CNT1000	
5.08 Recognize and describe current cable technologies such as twisted-pair, coaxial, and fiber	CGS2260, CNT1000	
optic, and identifying issues associated with plenum versus non-plenum cable plants.	CG52200, CH11000	
5 00 Describe current wireless technologies such as satellite, microwave, spread spectrum RF,		
5.09 Lessing current whereas rectinologies such as satering, incrowave, spread spectrum rr, and infrared.	CG52260, CNT1000	
5.1 Identify advantages and disadvantages of wireless and cable technologies.	CGS2260, CNT1000	
5.11 Cite appropriate uses of wireless and cable technologies.	CG52260, CNT1000	
5 12 Describe the major functions of network connectivity hardware, such as hubs, repeaters,	CG52260, CNT1000,	
5.12 biochibe the major functions of network connectivity nationale, such as hubs, repeaters, bridges, routers, switches, and gateways.	CTS2655	
	CGS2260, CNT1000,	
5.13 Describe the hardware needed to connect a LAN to the Internet.	CTS2655	
Describe the function of network storage devices and other peripherals (RAID, CD towers,	60000 CD (71000	
5.14 printers, fax machines, scanners, printer/fax/copiers, imaging devices, and document center	CGS2260, CNT1000,	
equipment, etc.).	CTS2334	
5.15 Describe the requirements for connecting peripherals directly to a network.	CTS2334	
5.16 Set up and configure a server (including installation of NICs and NIC drivers).	CST2334, CTS2321	
5.47 Bet up and configure client backware (including installation of AllCo and AllC drivers)	CTS1000, CG52260,	
5.17 Set up and configure client hardware (including installation of NICs and NIC drivers).	CTS2321, CTS2334	
5.18 Set up network storage devices and other peripherals and connect to the network.	CT52334	
5.19 Fabricate patch, crossover and console cables.	CNT1000	
5.2 Terminate cable using connectors and punch down panels.	CNT1000	Need to use punch downs in CNT1000
5.21 Pull cable according to cabling plan.	CNT1000	Need to use punch downs in CNT1000
5.22 Test the cable using industry standard measurements.	CNT1000	·
5.23 Label and document the wiring system.	CNT1000	
5.24 Set up a network using cable technology.	CNT1000	
5.25 Set up a network using wireless technology.	CNT1000	Need to make sure all do this
e on Use current connectivity devices such as hubs, repeaters, bridges, routers, switches, and	CHITLAND CTTDCFC	
5.26 Use current connectivity devices such as hubs, repeaters, bridges, routers, switches, and gateways.	CNT1000, CT52655	
	CNT1000, CT52655	
gateways.	CNT1000, CT52655	
	CNT1000, CT52655	
gateways.	CNT1000, CT52655	
Understand, instail and configure network software - The student will be able to:	CNT1000, CT52334,	
 6.01 Describe the major functions of network server software components. 	CNT1000, CT52334, CT52321	
 6.01 Describe the major functions of network server software - The student will be able to: 6.01 Describe the major functions of network server software components. 6.02 Compare and contrast major functions and features of current network operating systems 	CNT1000, CT52334, CT52321 CNT1000, CT52334,	
 6.01 Describe the major functions of network server software - The student will be able to: 6.01 Describe the major functions of network server software components. 6.02 Compare and contrast major functions and features of current network operating systems (including directory services). 	CNT1000, CT52334, CT52321 CNT1000, CT52334, CT52321	
 6.01 Describe the major functions of network server software - The student will be able to: 6.01 Describe the major functions of network server software components. 6.02 Compare and contrast major functions and features of current network operating systems (including directory services). 6.03 Design a directory and security structure. 	CNT1000, CT52334, CT52321 CNT1000, CT52334, CT52321 CT52334	
 6.01 Describe the major functions of network server software - The student will be able to: 6.01 Describe the major functions of network server software components. 6.02 Compare and contrast major functions and features of current network operating systems (including directory services). 	CNT1000, CT52334, CT52321 CNT1000, CT52334, CT52321 CT52334 CT52321, CT52334	
 6.01 Describe the major functions of network software - The student will be able to: 6.01 Describe the major functions of network server software components. 6.02 Compare and contrast major functions and features of current network operating systems (including directory services). 6.03 Design a directory and security structure. 6.04 Install and configure a LAN server. 	CNT1000, CT52334, CT52321 CNT1000, CT52334, CT52321 CT52334 CT52321, CT52334 CG52260, CNT1000,	
 6.01 Describe the major functions of network server software - The student will be able to: 6.01 Describe the major functions of network server software components. 6.02 Compare and contrast major functions and features of current network operating systems (including directory services). 6.03 Design a directory and security structure. 	CNT1000, CT52334, CT52321 CNT1000, CT52334, CT52321 CT52334 CT52321, CT52334 CG52260, CNT1000, CT52334, CT52321,	
 6.01 Describe the major functions of network software - The student will be able to: 6.01 Describe the major functions of network server software components. 6.02 Compare and contrast major functions and features of current network operating systems (including directory services). 6.03 Design a directory and security structure. 6.04 Install and configure a LAN server. 6.05 Configure protocol stacks. 	CNT1000, CT52334, CT52321 CNT1000, CT52334, CT52321 CT52334 CT52321, CT52334 CG52260, CNT1000, CT52334, CT52321, CT52655	
 6.01 Describe the major functions of network software - The student will be able to: 6.01 Describe the major functions of network server software components. 6.02 Compare and contrast major functions and features of current network operating systems (including directory services). 6.03 Design a directory and security structure. 6.04 Install and configure a LAN server. 6.05 Configure protocol stacks. 6.06 Configure a server for multiple network protocols and frame types. 	CNT1000, CT52334, CT52321 CNT1000, CT52334, CT52321 CT52334 CT52321, CT52334 CG52260, CNT1000, CT52334, CT52321, CT52655 CT52321, CT52334	
 6.01 Describe the major functions of network server software - The student will be able to: 6.01 Describe the major functions of network server software components. 6.02 Compare and contrast major functions and features of current network operating systems (including directory services). 6.03 Design a directory and security structure. 6.04 Install and configure a LAN server. 6.05 Configure protocol stacks. 6.06 Configure a server for multiple network protocols and frame types. 6.07 Configure a server to handle multiple tanguages for international applications. 	CNT1000, CT52334, CT52321 CNT1000, CT52334, CT52321 CT52334 CT52321, CT52334 CG52260, CNT1000, CT52334, CT52321, CT52355 CT52321, CT52334 TBA	Introduced but not done
 6.01 Describe the major functions of network software - The student will be able to: 6.01 Describe the major functions of network server software components. 6.02 Compare and contrast major functions and features of current network operating systems (including directory services). 6.03 Design a directory and security structure. 6.04 Install and configure a LAN server. 6.05 Configure protocol stacks. 6.06 Configure a server for multiple network protocols and frame types. 	CNT1000, CT52334, CT52321 CNT1000, CT52334, CT52321 CT52334 CT52321, CT52334 CG52260, CNT1000, CT52334, CT52321, CT52655 CT52321, CT52334	Introduced but not done
 6.01 Describe the major functions of network server software - The student will be able to: 6.01 Describe the major functions of network server software components. 6.02 Compare and contrast major functions and features of current network operating systems (including directory services). 6.03 Design a directory and security structure. 6.04 Install and configure a LAN server. 6.05 Configure protocol stacks. 6.06 Configure a server for multiple network protocols and frame types. 6.07 Configure a server to handle multiple tanguages for international applications. 	CNT1000, CT52334, CT52321 CNT1000, CT52334, CT52321 CT52334 CT52321, CT52334 CG52260, CNT1000, CT52334, CT52321, CT52355 CT52321, CT52334 TBA	Introduced but not done
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	6.2 Set up a server for remote access.	CTS2334, CTS2655	
	6.21 Document client server application installation and establish baselines.	CTS2334, CTS2655	
	6.22 Monitor client server application and database.	CTS2334, CTS2655	No database monitoring I know of
	6.23 Document and enforce software licensing.	TBA	Not done that I know of
7	Perform Internetworking activities - The student will be able to:		
	7.01 Describe WAN topologies and MAN topologies.	CNT1000, CTS2655	
	7.02 Differentiate between WAN topologies and LAN topologies.	CNT1000, CTS2655	
	7.03 Compare and contrast routing protocols (e.g., RIP, OSFP).	CNT1000, CTS2655	
	7.04	CNT1000, CTS2655	
	bridging).	Civi 1000, C152055	
	7.05 Identify and describe WAN protocols.	CNT1000, CT52655	
	7.06 Explain how the first three layers of the OSI model relate to routing and switching.	CNT1000, CTS2655	
	7.07 Describe various routing protocols such as RIP, OSPF.	CTS2655	
	7.08 Differentiate among routing, switching and bridging.	CNT1000, CTS2655	
	7.09 Install routers to simulate a WAN/LAN network.	CTS2655	
	7.1 Explain each step necessary for connecting a network to the Internet.	CNT1000, CT52321	
		CTS2655	
	7.11 Explain the differences between connecting to the Internet via a dial-up connection vs. a	CNT1000, CTS2321	
	dedicated connection.	CTS2655	
	7.12 Identify two major network issues associated with each of Internet, intranet, and extranet.	CNT1000, CT52321	
		CTS2655	
	7.13 Implement LANWAN connections, including virtual private networks (VPN), permanent	CT52321	
	virtual circuits (PVC), frame relay, tunneting, remote and mobile user access, etc.		
	7.14 Define the basic software components of a WAN.	CNT1000, CTS2655	
	7.15 Configure routers to simulate a WAN/LAN network.	CTS2655 CNT1000, CTS2321	
	7.16 Explain the function and purpose of firewalls and firebreaks and their purpose.	CTS2655	
	7.17 Configure access lists to limit traffic and enhance security.	CTS2655	
	7.17 Configure access lists to mini trank and enhance sociarly.	CNT1000, CTS2321	
	7.18 Explain three major security concerns relating to data communications.	CTS2655	
		0132000	
8	Perform Network administration and management activities - The student will be able to:		
	e of Create and manage user accounts based on standard criteria including department,		
	8.01 application needs, and permissions.	CT52321, CTS2334	
	8.02 Establish, document and disseminate user security guidelines.	TBA	Not done I know of
	8.03 Create and test account templates and policies.	CTS2321, CTS2334	
	8.04 Document account setup	TBA	Done but not documented
	8.05 Grant/deny access to peripherals.	CT52321, CT52334	
	8.06 Grant/deny access to logins.	CTS2321, CTS2334	
	8.07 Grant/deny access to file systems.	CTS2321, CTS2334	
		CNT1000,CTS2321,	
	8.08 Perform network monitoring activities to ensure account integrity.	CT52334	
	8.09 Establish procedures for termination of user accounts.	TBA	Done but not documented
	8.1 Manage software licensing based on user requirements.	TBA	
	8.11 Document security policies and violations.	TBA	Done but not documented
	8.12 Install and update anti-virus software.	TBA	Not done I know of
	8.13 Describe current encryption standards - public vs. private key, NSA DES, PGP.	CNT1000,CTS2321,	
	on besche canen envyption standards - public vs. private kby, non beo, i or .	CT52334	
	8.14 Describe the functions and characteristics of firewalls.	CT52655	
	8.15 Address security issues raised by the ability to access server remotely.	CT52655	
	8.16 Discuss the functions of authentication servers, RADIUS, and VPN.	CTS2321, CTS2334	
	8.17 Establish files backup procedures.	CTS2321, CTS2334	B and the state of the state
	8.18 Develop and publish backup schedule.	TBA	Demostrated but not done or published
	8.19 Implement back up procedures.	TBA	Demostrated but not done Demostrated but not done
	8.2 Design test procedures.	TBA CTS2321, CTS2334	Demostrated but hot done
	8.21 Test backup by performing restore of sample data. 8.22 Document backup.	TBA	Demostrated but not Documented
	8.23 Monitor backup.	CTS2321	Demostrated but not Documented
	8.24 Coordinate off-site storage of backup files.	TBA	Not done I know of
	8.25 Establish a baseline for optimal network performance.	CTS2321, CTS2334	
	8.26 Capture sample data and compare to baseline.	CT52321, CT52334	
	8.27 Recommend changes to enhance network performance.	CTS2321, CTS2334	
	8.28 Configure time synchronization and troubleshoot inconsistencies.	CTS2334	
	• •		
	8.29 Use network management tools effectively to integrate and manage network resources.	CTS2321, CTS2334	
	8.3 Explain RMON and SNMP and their use in monitoring a network.	CNT1000	
	8 31 Demonstrate the use of a potential management markets	CNT1000,CT52321,	
	8.31 Demonstrate the use of a network management package.	CTS2334	
	8.32 Configure network devices to send SNMP traps or alerts to network management systems.	TBA	Not done I know of
	8.33 Discuss quality-of-service considerations and switching prioritization.	TBA	Not done I know of

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8.34 8.34 9 9.01 9.02 9.02 9.02 9.02 9.02 9.02 9.02 9.02	are appropriate. Perform troubleshooting and maintenance activities - The student will be able to: Describe the use and features of diagnostic test equipment.* Describe affective traubleshooting atmosfere and tests investors to stock to be a start to	CT52655 CNT1000, CT52655 CT52334 CG52260 CG52260 CG52260 CG52260 CG52260, CC52260 CG52260, CNT1000, CT52334, CT52321, CT52655 CG52260, CNT1000, CT52334, CT52321, CT52655 CG52260, CNT1000, CT52334, CT52321, CT52655 TBA TBA TBA TBA TBA TBA TBA TBA TBA TBA	Is this still done? Don't know if this is done Don't know if this is done
8.34 9 9.01 9.02 9.04 9.04 9.05 9.05 9.05 9.05 9.05 9.15 9.12 9.12 9.12 9.12 9.12 9.12 9.12 9.12	 Provide examples of WAN backup techniques such as dial-backup that illustrate when they are appropriate. Perform troubleshooting and maintenance activities - The student will be able to: Describe the use and features of diagnostic test equipment.* Describe effective troubleshooting strategies and techniques to resolve basic hardware, software, and network problems.* Recognize and resolve basic hardware and software configuration problems. Eliminate the obvious using techniques such as substitution. Trace for connectivity issues through each system component. Identify resources for troubleshooting including online documentation. Follow standard operating procedures for troubleshooting hardware and software. Determine when to escalate issues based on predefined guidelines. Document problems and solutions for future reference. Assemble reference manual including frequently asked questions. Determine type of maintenance programs needed to ensure maximum system performance. Determine service intervals and publish maintenance schedule. Document maintenance performed. Establish a plan of obsolescence. Perform documentation and technical reference activities - The student will be able to: 	CT52334 CG52600 CG52260 CG52260 CG52260 CG52260 CG52260, CNT1000, CT52334, CT52321, CT52655 CG52260, CNT1000, CT52334, CT52321, CT52655 CG52260, CNT1000, CT52334, CT52321, CT52655 TBA TBA TBA TBA TBA TBA TBA TBA	Don't know if this is done Don't know if this is done
9 9.01 9.02 9.02 9.04 9.05 9.06 9.06 9.07 9.06 9.07 9.06 9.11 9.12 9.13 9.14 9.15 9.16 9.16 10.01	 are appropriate. Perform troubleshooting and maintenance activities - The student will be able to: Describe the use and features of diagnostic test equipment.* Describe effective troubleshooting strategies and techniques to resolve basic hardware, software, and network problems.* Recognize and resolve basic hardware and software configuration problems. Eliminate the obvious using techniques such as substitution. Trace for connectivity issues through each system component. Identify resources for troubleshooting including online documentation. Follow standard operating procedures for troubleshooting hardware and software. Implement restoration of critical resources. Determine when to escalate issues based on predefined guidelines. Document problems and solutions for future reference. Assemble reference manual including frequently asked questions. Define windows of opportunity for maintenance tasks. Determine type of maintenance programs needed to ensure maximum system performance. Determine service intervals and publish maintenance schedule. Document maintenance performed. Establish a plan of obsolescence. 	CG52600 CG52260 CG52260 CG52260 CG52260 CG52260, CNT1000, CT52334, CT52321, CT52655 CG52260, CNT1000, CT52334, CT52321, CT52655 CG52260, CNT1000, CT52334, CT52321, CT52655 TBA TBA TBA TBA TBA TBA TBA TBA TBA	Don't know if this is done Don't know if this is done
9 9.01 9.02 9.02 9.04 9.05 9.06 9.06 9.07 9.06 9.07 9.06 9.11 9.12 9.13 9.14 9.15 9.16 9.16 10.01	 are appropriate. Perform troubleshooting and maintenance activities - The student will be able to: Describe the use and features of diagnostic test equipment.* Describe effective troubleshooting strategies and techniques to resolve basic hardware, software, and network problems.* Recognize and resolve basic hardware and software configuration problems. Eliminate the obvious using techniques such as substitution. Trace for connectivity issues through each system component. Identify resources for troubleshooting including online documentation. Follow standard operating procedures for troubleshooting hardware and software. Implement restoration of critical resources. Determine when to escalate issues based on predefined guidelines. Document problems and solutions for future reference. Assemble reference manual including frequently asked questions. Define windows of opportunity for maintenance tasks. Determine type of maintenance programs needed to ensure maximum system performance. Determine service intervals and publish maintenance schedule. Document maintenance performed. Establish a plan of obsolescence. 	CG52600 CG52260 CG52260 CG52260 CG52260 CG52260, CNT1000, CT52334, CT52321, CT52655 CG52260, CNT1000, CT52334, CT52321, CT52655 CG52260, CNT1000, CT52334, CT52321, CT52655 TBA TBA TBA TBA TBA TBA TBA TBA TBA	Don't know if this is done Don't know if this is done
9.01 9.02 9.04 9.05 9.06 9.06 9.07 9.06 9.07 9.06 9.11 9.12 9.13 9.14 9.15 9.16 9.16 10	 Describe the use and features of diagnostic test equipment.* Describe effective troubleshooting strategies and techniques to resolve basic hardware, software, and network problems.* Recognize and resolve basic hardware and software configuration problems. Eliminate the obvious using techniques such as substitution. Trace for connectivity issues through each system component. Identify resources for troubleshooting including online documentation. Follow standard operating procedures for troubleshooting hardware and software. Implement restoration of critical resources. Determine when to escalate issues based on predefined guidelines. Document problems and solutions for future reference. Assemble reference manual including frequently asked questions. Determine service intervals and publish maintenance schedule. Document maintenance performed. Establish a plan of obsolescence. 	CGS2260 CGS2260 CGS2260 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA TBA TBA TBA TBA TBA TBA TBA TBA TBA	Don't know if this is done Don't know if this is done
9.02 9.04 9.04 9.05 9.06 9.06 9.06 9.07 9.06 9.11 9.12 9.12 9.14 9.12 9.14 9.15 9.16 9.16	 Describe effective troubleshooting strategies and techniques to resolve basic hardware, software, and network problems.* Recognize and resolve basic hardware and software configuration problems. Eliminate the obvious using techniques such as substitution. Trace for connectivity issues through each system component. Identify resources for troubleshooting including online documentation. Follow standard operating procedures for troubleshooting hardware and software. Implement restoration of critical resources. Determine when to escalate issues based on predefined guidelines. Document problems and solutions for future reference. Assemble reference manual including frequently asked questions. Determine type of maintenance programs needed to ensure maximum system performance. Determine service intervals and publish maintenance schedule. Document maintenance performed. Establish a plan of obsolescence. 	CGS2260 CGS2260 CGS2260 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA TBA TBA TBA TBA TBA TBA TBA TBA TBA	Don't know if this is done Don't know if this is done
9.03 9.04 9.05 9.06 9.06 9.06 9.06 9.05 9.11 9.12 9.13 9.14 9.15 9.16 10.01	 software, and network problems.⁴ Recognize and resolve basic hardware and software configuration problems. Eliminate the obvious using techniques such as substitution. Trace for connectivity issues through each system component. Identify resources for troubleshooting including online documentation. Follow standard operating procedures for troubleshooting hardware and software. Implement restoration of critical resources. Determine when to escalate issues based on predefined guidelines. Document problems and solutions for future reference. Assemble reference manual including frequently asked questions. Determine type of maintenance programs needed to ensure maximum system performance. Determine service intervals and publish maintenance schedule. Document maintenance performed. Establish a plan of obsolescence. 	CGS2260 CGS2260 CGS2260 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA TBA TBA TBA TBA TBA TBA TBA TBA	Don't know if this is done Don't know if this is done
9.04 9.05 9.05 9.07 9.08 9.09 9.11 9.12 9.13 9.14 9.15 9.16 9.16 10.01	 Eliminate the obvious using techniques such as substitution. Trace for connectivity issues through each system component. Identify resources for troubleshooting including online documentation. Follow standard operating procedures for troubleshooting hardware and software. Implement restoration of critical resources. Determine when to escalate issues based on predefined guidelines. Document problems and solutions for future reference. Assemble reference manual including frequently asked questions. Determine type of maintenance programs needed to ensure maximum system performance. Determine service intervals and publish maintenance schedule. Document maintenance performed. Establish a plan of obsolescence. 	CGS2260 CGS2260 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA TBA TBA TBA TBA TBA TBA TBA TBA TBA	Don't know if this is done Don't know if this is done
9.05 9.06 9.07 9.08 9.09 9.11 9.12 9.13 9.14 9.15 9.16 10	 Trace for connectivity issues through each system component. Identify resources for troubleshooting including online documentation. Follow standard operating procedures for troubleshooting hardware and software. Implement restoration of critical resources. Determine when to escalate issues based on predefined guidelines. Document problems and solutions for future reference. Assemble reference manual including frequently asked questions. Define windows of opportunity for maintenance tasks. Determine type of maintenance programs needed to ensure maximum system performance. Determine service intervals and publish maintenance schedule. Document maintenance performed. Establish a plan of obsolescence. 	CGS2260 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA TBA TBA TBA TBA TBA TBA TBA TBA TBA	Don't know if this is done Don't know if this is done
9.06 9.07 9.08 9.11 9.12 9.13 9.14 9.15 9.16 10	 Identify resources for troubleshooting including online documentation. Follow standard operating procedures for troubleshooting hardware and software. Implement restoration of critical resources. Determine when to escalate issues based on predefined guidelines. Document problems and solutions for future reference. Assemble reference manual including frequently asked questions. Define windows of opportunity for maintenance tasks. Determine type of maintenance programs needed to ensure maximum system performance. Determine service intervals and publish maintenance schedule. Document maintenance performed. Establish a plan of obsolescence. 	CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA TBA TBA TBA TBA TBA TBA TBA TBA TBA	Don't know if this is done Don't know if this is done
9.07 9.08 9.11 9.11 9.12 9.13 9.14 9.15 9.16 10.01	 Follow standard operating procedures for troubleshooting hardware and software. Implement restoration of critical resources. Determine when to escalate issues based on predefined guidelines. Document problems and solutions for future reference. Assemble reference manual including frequently asked questions. Define windows of opportunity for maintenance tasks. Determine type of maintenance programs needed to ensure maximum system performance. Determine service intervals and publish maintenance schedule. Document maintenance performed. Establish a plan of obsolescence. 	CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA TBA TBA TBA TBA TBA TBA TBA TBA TBA	Don't know if this is done Don't know if this is done
9.07 9.08 9.11 9.11 9.12 9.13 9.14 9.15 9.16 10	 Follow standard operating procedures for troubleshooting hardware and software. Implement restoration of critical resources. Determine when to escalate issues based on predefined guidelines. Document problems and solutions for future reference. Assemble reference manual including frequently asked questions. Define windows of opportunity for maintenance tasks. Determine type of maintenance programs needed to ensure maximum system performance. Determine service intervals and publish maintenance schedule. Document maintenance performed. Establish a plan of obsolescence. 	CT52655 CG52260, CNT1000, CT52334, CT52321, CT52655 CG52260, CNT1000, CT52334, CT52321, CT52655 TBA TBA TBA TBA TBA TBA TBA TBA TBA TBA	Don't know if this is done Don't know if this is done
9.08 9.09 9.11 9.12 9.13 9.14 9.15 9.16 10	 Implement restoration of critical resources. Determine when to escalate issues based on predefined guidelines. Document problems and solutions for future reference. Assemble reference manual including frequently asked questions. Define windows of opportunity for maintenance tasks. Determine type of maintenance programs needed to ensure maximum system performance. Determine service intervals and publish maintenance schedule. Document maintenance performed. Establish a plan of obsolescence. 	CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA TBA TBA TBA TBA TBA TBA TBA TBA TBA	Don't know if this is done Don't know if this is done
9.08 9.09 9.11 9.12 9.13 9.14 9.15 9.16 10	 Implement restoration of critical resources. Determine when to escalate issues based on predefined guidelines. Document problems and solutions for future reference. Assemble reference manual including frequently asked questions. Define windows of opportunity for maintenance tasks. Determine type of maintenance programs needed to ensure maximum system performance. Determine service intervals and publish maintenance schedule. Document maintenance performed. Establish a plan of obsolescence. 	CT52334, CT52321, CT52655 CG52260, CNT1000, CT52334, CT52321, CT52655 TBA TBA TBA TBA TBA TBA TBA TBA TBA TBA	Don't know if this is done Don't know if this is done
9.08 9.09 9.11 9.12 9.13 9.14 9.14 9.16 9.16 10.01	 Implement restoration of critical resources. Determine when to escalate issues based on predefined guidelines. Document problems and solutions for future reference. Assemble reference manual including frequently asked questions. Define windows of opportunity for maintenance tasks. Determine type of maintenance programs needed to ensure maximum system performance. Determine service intervals and publish maintenance schedule. Document maintenance performed. Establish a plan of obsolescence. 	CT52655 CG52260, CNT1000, CT52334, CT52321, CT52655 TBA TBA TBA TBA TBA CT52334 TBA TBA TBA TBA	Don't know if this is done Don't know if this is done
9.09 9.1 9.11 9.12 9.13 9.14 9.15 9.16 10	 Determine when to escalate issues based on predefined guidelines. Document problems and solutions for future reference. Assemble reference manual including frequently asked questions. Define windows of opportunity for maintenance tasks. Determine type of maintenance programs needed to ensure maximum system performance. Determine service intervals and publish maintenance schedule. Document maintenance performed. Establish a plan of obsolescence. 	CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA TBA TBA TBA CTS2334 TBA TBA TBA TBA	Don't know if this is done Don't know if this is done
9.09 9.1 9.11 9.12 9.13 9.14 9.15 9.16 10	 Determine when to escalate issues based on predefined guidelines. Document problems and solutions for future reference. Assemble reference manual including frequently asked questions. Define windows of opportunity for maintenance tasks. Determine type of maintenance programs needed to ensure maximum system performance. Determine service intervals and publish maintenance schedule. Document maintenance performed. Establish a plan of obsolescence. 	CTS2334, CTS2321, CTS2655 TBA TBA TBA TBA CTS2334 TBA TBA TBA	Don't know if this is done Don't know if this is done
9.09 9.1 9.11 9.12 9.13 9.14 9.15 9.16 10	 Determine when to escalate issues based on predefined guidelines. Document problems and solutions for future reference. Assemble reference manual including frequently asked questions. Define windows of opportunity for maintenance tasks. Determine type of maintenance programs needed to ensure maximum system performance. Determine service intervals and publish maintenance schedule. Document maintenance performed. Establish a plan of obsolescence. 	CTS2655 TBA TBA TBA TBA CTS2334 TBA TBA	Don't know if this is done Don't know if this is done
9.1 9.11 9.12 9.13 9.14 9.15 9.16 10	 Document problems and solutions for future reference. Assemble reference manual including frequently asked questions. Define windows of opportunity for maintenance tasks. Determine type of maintenance programs needed to ensure maximum system performance. Determine service intervals and publish maintenance schedule. Document maintenance performed. Establish a plan of obsolescence. Perform documentation and technical reference activities - The student will be able to:	TBA TBA TBA TBA CTS2334 TBA TBA	Don't know if this is done Don't know if this is done
9.1 9.11 9.12 9.13 9.14 9.15 9.16 10	 Document problems and solutions for future reference. Assemble reference manual including frequently asked questions. Define windows of opportunity for maintenance tasks. Determine type of maintenance programs needed to ensure maximum system performance. Determine service intervals and publish maintenance schedule. Document maintenance performed. Establish a plan of obsolescence. Perform documentation and technical reference activities - The student will be able to:	TBA TBA CTS2334 TBA TBA	Don't know if this is done Don't know if this is done Don't know if this is done Don't know if this is done
9.11 9.12 9.13 9.14 9.15 9.16 10	 Assemble reference manual including frequently asked questions. Define windows of opportunity for maintenance tasks. Determine type of maintenance programs needed to ensure maximum system performance. Determine service intervals and publish maintenance schedule. Document maintenance performed. Establish a plan of obsolescence. Perform documentation and technical reference activities - The student will be able to:	TBA CTS2334 TBA TBA	Don't know if this is done Don't know if this is done Don't know if this is done
9.12 9.13 9.14 9.15 9.16 9.16 10	 Perform documentation and technical reference activities - The student will be able to: 	TBA CTS2334 TBA TBA	Don't know if this is done Don't know if this is done
9.13 9.14 9.15 9.16 10 10.01	 b Determine type of maintenance programs needed to ensure maximum system performance. b Determine service intervals and publish maintenance schedule. b Document maintenance performed. b Establish a plan of obsolescence. Perform documentation and technical reference activities - The student will be able to:	TBA TBA	Don't know if this is done
9.14 9.15 9.16 10 10.01	Determine service intervals and publish maintenance schedule. Document maintenance performed. Establish a plan of obsolescence. Perform documentation and technical reference activities - The student will be able to:	TBA TBA	Don't know if this is done
9.18 9.16 10 10.01	i Document maintenance performed. i Establish a plan of obsolescence. Perform documentation and technical reference activities - The student will be able to:	TBA	Don't know if this is done
9.16 10 10.01	i Establish a plan of obsolescence. Perform documentation and technical reference activities - The student will be able to:		
10 10.01	Perform documentation and technical reference activities - The student will be able to:	ТВА	Don't know if this is done
10.01	to:		
	Describe appropriate documentation procedures and practices.		
10.02		TBA	Don't know if this is done
	Effectively use locally maintained systems, software, and network documentation.	CGS2260, CNT1000, CTS2334, CTS2321,	
10.03	Produce and maintain system documentation, such as inventory, costs, installed software,	CT52655 CG52260, CNT1000,	
10.04	and procedures. Maintain network documentation, including server and workstation hardware and software	CTS2334 CTS2334	
	specifications.	C132334	
	Document the router configuration.	CTS2655	
	Effectively use several standard visual modeling tools.	CTS2655	Use only one
	Maintain visual network documentation, such as cabling diagrams.	CNT1000	
10.08	Describe effective strategies for online research.	TBA	Don't know if this is done
10.00	Least technical information online	CGS2260, CNT1000,	
10.08	Locate technical information online.	CT52334, CT52321,	
		CTS2655 CGS2260, CNT1000,	
10 1	Evaluate information located through online research.	CTS2334, CTS2321,	
		CTS2655	
		CGS2260, CNT1000,	
10.11	Correctly cite Internet-based resources.	CTS2334, CTS2321,	
	•	CTS2655	
11	Perform user-training activities - The student will be able to:		
		CGS2260, CNT1000,	
11.0 [.]	Instruct user in login procedure.	CTS2334, CTS2321,	
		CTS2655	
		CG52260, CNT1000,	
11.02	Explain downloading procedure and policy.	CTS2334, CTS2321,	
		CTS2655	
		CGS2260, CNT1000,	
11.03	Orient user to company LAN and workstation policies.	CT52334, CT52321,	
		CTS2655	
		CGS2260, CNT1000,	
11.04	Orient user to applications.	CTS2334, CTS2321,	
	AA	CTS2655	
	Management and backup procedures.	CTS2334, CTS2321	
11.00	Develop an ongoing training program.	TBA	Done but not required of student

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Demonstrate professional development skills - The student will be able to understand the importance of:

	12 01	Attending classes, seminars, and workshops.	CGS2260, CNT1000, CTS2334, CTS2321,	Just my classes, others may require
	12.01	Auguany classes, seninars, and monsneps.	CTS2655	more
	12.02	Reviewing literature and reading current literature.	CT52321, CT52334	
			CGS2260, CNT1000,	
	12.03	Evaluating skills and taking necessary steps to upgrade.	CTS2334, CTS2321,	
			CTS2655	
13	,	Domenatorio Empleushility Okilla - The student will be the		
10	3	Demonstrate Employability Skills - The student will be to:		
	13.01	Identify appropriate attire and grooming for a business office.	TBA	Perhaps personal business skills?
	13.02	Identify sources of employment opportunities.	TBA	Perhaps personal business skills?
			CGS2260, CNT1000,	
	13.03	Discuss employer expectations regarding attendance, punctuality, initiative, teamwork, etc.	CTS2334, CTS2321,	
	40.04		CTS2655	
		Discuss employee rights regarding privacy, discrimination, due process, safety, etc.	TBA	Perhaps personal business skills?
	13.05	Explain the importance of having a written job description.	TBA CGS2260, CNT1000,	Perhaps personal business skills?
	13.06	List representative jobs and career paths for people trained in the computer networking	CTS2334, CTS2321,	
		support area.	CTS2655	
			CGS2260, CNT1000,	
	13.07	List several functions of each representative computer service oriented job and career path.	CT52334, CTS2321,	
			CTS2655	
	13.08	Complete employment forms.	TBA	Perhaps personal business skills?
	40.00		CGS2260, CNT1000,	
	13.09	Classify behaviors considered to be appropriate or inappropriate in a job interview situation.	CTS2334, CTS2321,	
	13.1	Compose and type a follow-up letter.	CTS2655 TBA	Perhaps personal business skills?
		Compose and type a follow-up relian. Compose and type a letter of application and a resume.	TBA	Perhaps personal business skills?
		Compose and type a letter of resignation.	TBA	Perhaps personal business skills?
				Perhaps personal business skills or
	13.13	Demonstrate job interview skills.	TBA	speach?
	13.14	Identify methods for securing an employment reference.	TBA	Perhaps personal business skills?
		Bothern general emericanel computing werkning competencies. The student will		
14	1	Perform general organizational computing workplace competencies - The student will		
14		be able to:		
		be able to:		
14		be able to:	CGS2260, CNT1000,	
	14.01	be able to: Follow oral and written instructions.	CGS2260, CNT1000, CTS2334, CTS2321,	
		Follow oral and written instructions.	CTS2334, CTS2321, CTS2655	
	14. 02	Follow oral and written instructions. Prepare, outline, and deliver a short oral presentation.	CTS2334, CTS2321, CTS2655 TBA	Perhaps speech?
	14. 02	Follow oral and written instructions.	CTS2334, CTS2321, CTS2655 TBA TBA	Perhaps speech? Perhaps speech?
	14.02 14.03	Follow oral and written instructions. Prepare, outline, and deliver a short oral presentation. Participate in group discussion as a member and as a leader.	CTS2334, CTS2321, CTS2655 TBA TBA CGS2260, CNT1000,	• •
	14.02 14.03	Follow oral and written instructions. Prepare, outline, and deliver a short oral presentation.	CTS2334, CTS2321, CTS2655 TBA TBA	• •
	14.02 14.03 14.04	Follow oral and written instructions. Prepare, outline, and deliver a short oral presentation. Participate in group discussion as a member and as a leader.	CTS2334, CTS2321, CTS2655 TBA TBA CGS2260, CNT1000, CTS2334, CTS2321,	• •
	14.02 14.03 14.04	Follow oral and written instructions. Prepare, outline, and deliver a short oral presentation. Participate in group discussion as a member and as a leader. Obtain appropriate information form graphics, maps, or signs.	CTS2334, CTS2321, CTS2655 TBA TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655	Perhaps speech?
	14.02 14.03 14.04 14.05	Follow oral and written instructions. Prepare, outline, and deliver a short oral presentation. Participate in group discussion as a member and as a leader. Obtain appropriate information form graphics, maps, or signs.	CTS2334, CTS2321, CTS2655 TBA TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA	Perhaps speech?
14	14.02 14.03 14.04 14.05	Follow oral and written instructions. Prepare, outline, and deliver a short oral presentation. Participate in group discussion as a member and as a leader. Obtain appropriate information form graphics, maps, or signs. Prepare visual material to support an oral presentation.	CTS2334, CTS2321, CTS2655 TBA TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655	Perhaps speech?
	14.02 14.03 14.04 14.05 14.06	Follow oral and written instructions. Prepare, outline, and deliver a short oral presentation. Participate in group discussion as a member and as a leader. Obtain appropriate information form graphics, maps, or signs. Prepare visual material to support an oral presentation. Demonstrate self-motivation and responsibility to complete an assigned task.	CTS2334, CTS2321, CTS2655 TBA TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000,	Perhaps speech? Perhaps speech?
14	14.02 14.03 14.04 14.05 14.06	Follow oral and written instructions. Prepare, outline, and deliver a short oral presentation. Participate in group discussion as a member and as a leader. Obtain appropriate information form graphics, maps, or signs. Prepare visual material to support an oral presentation.	CTS2334, CTS2321, CTS2655 TBA TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321,	Perhaps speech?
14	14.02 14.03 14.04 14.05 14.06	Follow oral and written instructions. Prepare, outline, and deliver a short oral presentation. Participate in group discussion as a member and as a leader. Obtain appropriate information form graphics, maps, or signs. Prepare visual material to support an oral presentation. Demonstrate self-motivation and responsibility to complete an assigned task.	CTS2334, CTS2321, CTS2655 TBA TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655	Perhaps speech? Perhaps speech?
14	14.02 14.03 14.04 14.05 14.06 14.07	Follow oral and written instructions. Prepare, outline, and deliver a short oral presentation. Participate in group discussion as a member and as a leader. Obtain appropriate information form graphics, maps, or signs. Prepare visual material to support an oral presentation. Demonstrate self-motivation and responsibility to complete an assigned task.	CTS2334, CTS2321, CTS2655 TBA TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321,	Perhaps speech? Perhaps speech?
	14.02 14.03 14.04 14.05 14.06 14.07	Follow oral and written instructions. Prepare, outline, and deliver a short oral presentation. Participate in group discussion as a member and as a leader. Obtain appropriate information form graphics, maps, or signs. Prepare visual material to support an oral presentation. Demonstrate setf-motivation and responsibility to complete an assigned task. List the steps in problem solving.	CTS2334, CTS2321, CTS2655 TBA TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000,	Perhaps speech? Perhaps speech?
	14.02 14.03 14.04 14.05 14.06 14.07 14.08	Follow oral and written instructions. Prepare, outline, and deliver a short oral presentation. Participate in group discussion as a member and as a leader. Obtain appropriate information form graphics, maps, or signs. Prepare visual material to support an oral presentation. Demonstrate setf-motivation and responsibility to complete an assigned task. List the steps in problem solving.	CTS2334, CTS2321, CTS2655 TBA TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA	Perhaps speech? Perhaps speech?
	14.02 14.03 14.04 14.05 14.06 14.07 14.08 14.09	Follow oral and written instructions. Prepare, outline, and deliver a short oral presentation. Participate in group discussion as a member and as a leader. Obtain appropriate information form graphics, maps, or signs. Prepare visual material to support an oral presentation. Demonstrate self-motivation and responsibility to complete an assigned task. List the steps in problem solving. Choose appropriate action in situations requiring effective time management. Identify and discuss issues contained within professional codes of conduct.	CTS2334, CTS2321, CTS2655 TBA TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000,	Perhaps speech? Perhaps speech? Demostrated
	14.02 14.03 14.04 14.05 14.06 14.07 14.08 14.09	Follow oral and written instructions. Prepare, outline, and deliver a short oral presentation. Participate in group discussion as a member and as a leader. Obtain appropriate information form graphics, maps, or signs. Prepare visual material to support an oral presentation. Demonstrate setf-motivation and responsibility to complete an assigned task. List the steps in problem solving. Choose appropriate action in situations requiring effective time management.	CTS2334, CTS2321, CTS2655 TBA TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA	Perhaps speech? Perhaps speech? Demostrated
	14.02 14.03 14.04 14.05 14.06 14.07 14.08 14.09	Follow oral and written instructions. Prepare, outline, and deliver a short oral presentation. Participate in group discussion as a member and as a leader. Obtain appropriate information form graphics, maps, or signs. Prepare visual material to support an oral presentation. Demonstrate self-motivation and responsibility to complete an assigned task. List the steps in problem solving. Choose appropriate action in situations requiring effective time management. Identify and discuss issues contained within professional codes of conduct.	CTS2334, CTS2321, CTS2655 TBA TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA	Perhaps speech? Perhaps speech? Demostrated
	14.02 14.03 14.04 14.05 14.06 14.07 14.08 14.09 14.1	Follow oral and written instructions. Prepare, outline, and deliver a short oral presentation. Participate in group discussion as a member and as a leader. Obtain appropriate information form graphics, maps, or signs. Prepare visual material to support an oral presentation. Demonstrate self-motivation and responsibility to complete an assigned task. List the steps in problem solving. Choose appropriate action in situations requiring effective time management. Identify and discuss issues contained within professional codes of conduct. Identify and discuss software-licensing issues.	CTS2334, CTS2321, CTS2655 TBA TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA	Perhaps speech? Perhaps speech? Demostrated
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	14.02 14.03 14.04 14.05 14.06 14.07 14.08 14.09 14.1 14.11	Follow oral and written instructions. Prepare, outline, and deliver a short oral presentation. Participate in group discussion as a member and as a leader. Obtain appropriate information form graphics, maps, or signs. Prepare visual material to support an oral presentation. Demonstrate self-motivation and responsibility to complete an assigned task. List the steps in problem solving. Choose appropriate action in situations requiring effective time management. Identify and discuss issues contained within professional codes of conduct. Identify and discuss software-licensing issues.	CTS2334, CTS2321, CTS2655 TBA TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655	Perhaps speech? Perhaps speech? Demostrated
	14.02 14.03 14.04 14.05 14.06 14.07 14.08 14.09 14.1 14.11	Follow oral and written instructions. Prepare, outline, and deliver a short oral presentation. Participate in group discussion as a member and as a leader. Obtain appropriate information form graphics, maps, or signs. Prepare visual material to support an oral presentation. Demonstrate setf-motivation and responsibility to complete an assigned task. List the steps in problem solving. Choose appropriate action in situations requiring effective time management. Identify and discuss issues contained within professional codes of conduct. Identify and discuss property rights and licensing issues.	CTS2334, CTS2321, CTS2655 TBA TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2655 CGS260, CNT1000, CTS2344, CTS2231, CTS2655 CGS260, CNT1000, CTS2655 CGS260, CNT1000, CTS2344, CTS2234, CTS2655 CGS260, CNT1000, CTS2655 CGS260, CNT1000, CTS2655 CGS260, CNT1000, CTS2655 CGS260, CNT1000, CTS265 CGS260, CNT1000, CTS2655 CGS260, CNT1000, CTS265 CGS260, CNT1000,	Perhaps speech? Perhaps speech? Demostrated
	14.02 14.03 14.04 14.05 14.06 14.07 14.08 14.09 14.1 14.11 14.12	Follow oral and written instructions. Prepare, outline, and deliver a short oral presentation. Participate in group discussion as a member and as a leader. Obtain appropriate information form graphics, maps, or signs. Prepare visual material to support an oral presentation. Demonstrate self-motivation and responsibility to complete an assigned task. List the steps in problem solving. Choose appropriate action in situations requiring effective time management. Identify and discuss issues contained within professional codes of conduct. Identify and discuss property rights and licensing issues. Identify and discuss privacy issues.	CTS2334, CTS2321, CTS2655 TBA TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS260, CNT1000, CTS2344, CTS2321, CTS2655 CGS260, CNT1000, CTS2344, CTS2342, CTS2655 CGS260, CNT1000, CTS2344, CTS2342, CTS2655 CGS260, CNT1000, CTS2344, CTS2342, CTS2655 CGS2260, CNT1000, CTS2344, CTS2342, CTS2655 CGS2260, CNT1000, CTS2344, CTS2342, CTS2655 CGS2260, CNT1000, CTS2344, CTS2342, CTS2655 CGS2260, CNT1000, CTS2344, CTS2342, CTS2655 CGS2260, CNT1000, CTS2	Perhaps speech? Perhaps speech? Demostrated
	14.02 14.03 14.04 14.05 14.06 14.07 14.08 14.09 14.1 14.11 14.12	Follow oral and written instructions. Prepare, outline, and deliver a short oral presentation. Participate in group discussion as a member and as a leader. Obtain appropriate information form graphics, maps, or signs. Prepare visual material to support an oral presentation. Demonstrate setf-motivation and responsibility to complete an assigned task. List the steps in problem solving. Choose appropriate action in situations requiring effective time management. Identify and discuss issues contained within professional codes of conduct. Identify and discuss property rights and licensing issues.	CTS2334, CTS2321, CTS2655 TBA TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS234, CTS2321, CTS2655 CGS2260, CNT1000, CTS234, CTS2321, CTS265 CGS2260, CNT1000, CTS234, CTS234, CTS2321, CTS265 CGS2260, CNT1000, CT	Perhaps speech? Perhaps speech? Demostrated
	14.02 14.03 14.04 14.05 14.06 14.07 14.08 14.09 14.1 14.11 14.12	Follow oral and written instructions. Prepare, outline, and deliver a short oral presentation. Participate in group discussion as a member and as a leader. Obtain appropriate information form graphics, maps, or signs. Prepare visual material to support an oral presentation. Demonstrate self-motivation and responsibility to complete an assigned task. List the steps in problem solving. Choose appropriate action in situations requiring effective time management. Identify and discuss issues contained within professional codes of conduct. Identify and discuss property rights and licensing issues. Identify and discuss privacy issues.	CTS2334, CTS2321, CTS2655 TBA TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS260, CNT1000, CTS2334, CTS2321, CTS2655 CGS260, CNT1000, CTS2334, CTS2321, CTS2655 CGS260, CNT1000, CTS2334, CTS2321, CTS2655 CGS260, CNT1000, CTS2334, CTS2321, CTS2655 CGS260, CNT1000, CTS2344, CTS2321, CTS2655 CGS260, CNT1000, CTS2344, CTS2321, CTS2655 CGS260, CNT1000, CTS2344, CTS2321, CTS2655 CGS260, CNT1000, CTS2344, CTS2341, CTS2655 CGS260, CNT1000, CTS2344, CTS2341, CTS2655 CGS260, CNT1000, CTS2344, CTS2341, CTS265 CGS260, CNT1000, CTS2344, CTS2341,	Perhaps speech? Perhaps speech? Demostrated
	14.02 14.03 14.04 14.05 14.06 14.07 14.08 14.09 14.1 14.11 14.12 14.13	Follow oral and written instructions. Prepare, outline, and deliver a short oral presentation. Participate in group discussion as a member and as a leader. Obtain appropriate information form graphics, maps, or signs. Prepare visual material to support an oral presentation. Demonstrate self-motivation and responsibility to complete an assigned task. List the steps in problem solving. Choose appropriate action in situations requiring effective time management. Identify and discuss issues contained within professional codes of conduct. Identify and discuss property rights and licensing issues. Identify and discuss privacy issues. Identify and discuss encryption issues.	CTS2334, CTS2321, CTS2655 TBA TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS260, CNT1000, CTS2344, CTS2321, CTS2655 CGS260, CNT1000, CTS2344, CTS2345 CGS260, CNT1000, CTS2344, CTS2345 CTS265	Perhaps speech? Perhaps speech? Demostrated
	14.02 14.03 14.04 14.05 14.06 14.07 14.08 14.09 14.1 14.11 14.12 14.13	Follow oral and written instructions. Prepare, outline, and deliver a short oral presentation. Participate in group discussion as a member and as a leader. Obtain appropriate information form graphics, maps, or signs. Prepare visual material to support an oral presentation. Demonstrate self-motivation and responsibility to complete an assigned task. List the steps in problem solving. Choose appropriate action in situations requiring effective time management. Identify and discuss issues contained within professional codes of conduct. Identify and discuss property rights and licensing issues. Identify and discuss privacy issues.	CTS2334, CTS2321, CTS2655 TBA TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 TBA CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS2260, CNT1000, CTS2334, CTS2321, CTS2655 CGS260, CNT1000, CTS2334, CTS2321, CTS2655 CGS260, CNT1000, CTS2334, CTS2321, CTS2655 CGS260, CNT1000, CTS2334, CTS2321, CTS2655 CGS260, CNT1000, CTS2334, CTS2321, CTS2655 CGS260, CNT1000, CTS2344, CTS2321, CTS2655 CGS260, CNT1000, CTS2344, CTS2321, CTS2655 CGS260, CNT1000, CTS2344, CTS2321, CTS2655 CGS260, CNT1000, CTS2344, CTS2341, CTS2655 CGS260, CNT1000, CTS2344, CTS2341, CTS2655 CGS260, CNT1000, CTS2344, CTS2341, CTS265 CGS260, CNT1000, CTS2344, CTS2341,	Perhaps speech? Perhaps speech? Demostrated

14.15 Describe appropriate measures for planning and managing a large project.

Most of my projects are small

TBA

14.16	Define an implementation schedule for a large project.	ТВА	Most of my projects are small
14.17	Describe appropriate measures for planning and implementing corporate wide upgrade of hardware and software.	TBA	Most of my projects are small
14.18	Hartify respectively and an analyzed and an analyzed and discuss	ТВА	Perhaps Personal Business Skills?
14.19	Use appropriate communication skills, courtesy, manners, and dress in the workplace.	TBA	Perhaps Personal Business Skills?
14.2	Apply principles and techniques for being a productive, contributing member of a team.	CGS2260, CNT1000, CTS2334, CTS2321, CTS2655	
14.21	Identify and use acceptable strategies for resolving conflict in the workplace	ТВА	Perhaps Personal Business Skills?
14.22	Apply principles and techniques for working productively with people of diverse cultures and backarounds.	ТВА	Perhaps Personal Business Skills?
14.23	Identify techniques for stress management and prevention of job burn-out.	TBA	Perhaps Personal Business Skills?
14.24	Use appropriate communication skills, telephone etiquette, courtesy, and manners when dealing with customers.	ТВА	Perhaps Personal Business Skills?
		CG52260, CNT1000,	
14.25	Communicate effectively with individuals lacking a technical background.	CTS2334, CTS2321,	
		CTS2655	
		CGS2260, CNT1000,	
14.26	Give clear detailed technical oral instructions.	CTS2334, CTS2321,	
		CTS2655	
Courses	Description		

CNT1000 Networking Essentials CTS2334 Windows Server CTS2321 Linux Internet Servers CTS2655 Internetworking with Cisco Routers

CGS2260 Computer Hardware and Maintenance

CGS1000 Computer Literacy

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CGS1100 Microcomputer Skills

Does this name need to be updated?

FLDOE State Framework Numbers and Descriptions 2011-2012	ESC Course Coverage	Comments and/or Shortfalls
	Course Descriptions on last page	
Business Administration General (Core) Skills	of report	See Recommendations
01.0 Perform math computations.		
		Core ACG classes reinforce concept & require
01.01 Perform basic computational operations manually and with a calculator.	(GEN.ED. MAC 1105, MAC 1106)	demonstration of framework.
	(GEN.ED. MAC 1105, MAC 1106),	Core ACG classes reinforce concept & require
01.02 Interpret graphs and tables.	(ELECTIVE STA 2023, ACG2071)	demonstration of framework.
01.03 Solve and interpret financial problems such as sales, purchases, markups, markdowns, simple and	(ELECTIVE MAC 2233), MTB 1103, MGF	Core ACG classes reinforce concept & require
compound interest, future value, present value, and time value of money using a calculator. 01.04 Determine elapsed time between two events, stated in seconds, minutes, hours, days, weeks, months, or	1107	demonstration of framework. Core ACG classes reinforce concept & require
vears.	(GEN.ED. MAC 1105, MAC 1106)	demonstration of framework.
years.	(GEN.ED. MAC 1103, WAC 1100)	Core ACG classes reinforce concept & require
01.05 Determine whether sufficient, insufficient, or extraneous information is given for solving a problem.	(GEN.ED. MAC 1105, MAC 1106)	demonstration of framework.
	. ,	Core ACG classes reinforce concept & require
01.06 Solve problems related to measurement and space allocation.	(GEN.ED. MAC 1105, MAC 1106)	demonstration of framework.
02.0 Demonstrate basic computer skills.		
		Basic computer skills used in all degree required
02.01 Demonstrate keyboarding techniques.	CSG 1100	classes
02.02 Demonstrate basic proficiency in spreadsheet, word processing, database, and presentation software		Basic computer skills used in all degree required
and e-mail communication.	CSG 1100	classes Basic computer skills used in all degree required
02.03 Perform research using the internet and intranet.	CSG 1100	classes
03.0 Perform accounting activities.		
03.01 Record transactions in a general journal.	ACG 1001, ACG 1002, ACG 2011	ACG 1002 not currently offered
03.02 Post entries from a general journal to a general ledger.	ACG 1001, ACG 1002, ACG 2011	ACG 1002 not currently offered
03.03 Prepare a worksheet.	ACG 1001	
03.04 Prepare an income statement.	ACG 1001, ACG 1002, ACG 2011	ACG 1002 not currently offered
03.05 Prepare an owner's equity statement.	ACG 1001, ACG 1002, ACG 2011	ACG 1002 not currently offered
03.06 Prepare a balance sheet.	ACG 1001, ACG 1002, ACG 2011	ACG 1002 not currently offered
03.07 Prepare a cash flow statement.	ACG 2011, ACG 1002	ACG 1002 not currently offered
03.08 Journalize and post adjusting entries.	ACG 1001, ACG 1002, ACG 2011	ACG 1002 not currently offered
03.09 Journalize and post closing entries.	ACG 1001, ACG 1002, ACG 2011	ACG 1002 not currently offered
03.10 Prepare a post-closing trial balance.	ACG 1001, ACG 1002, ACG 2011	ACG 1002 not currently offered
03.11 Demonstrate knowledge of petty cash records.	ACG 1001, ACG 1002	ACG 1002 not currently offered
FLDOE State Framework Numbers and Descriptions 2011-2012	ESC Course Coverage	Comments and/or Shortfalls
	Course Descriptions on last page	
Business Administration General (Core) Skills	of report	See Recommendations

03.0	Perform accounting activities. (Continued)		
03.12	Demonstrate knowledge of checking account records and bank reconciliation.	FIN 2100, ACG 1001, ACG 1002	
)3.13	Record transactions in special journals.	ACG 1001, ACG 1002	
03.14	Post journal entries to subsidiary ledgers.	ACG 1001, ACG 1002	
03.15	Prepare payroll records.	ACG 1001, ACG 1002	
03.16	Interpret financial statements.	ACG 1001, ACG 1002, ACG 2011	
03.17	Demonstrate knowledge of the accounting cycle.	ACG 1001, ACG 1002, ACG 2011	
03.18	Demonstrate knowledge of budget principles and interpret budgets.	FIN 2100,(ELECTIVE ACG 2071)	ACG 2071 Move Managerial Accounting to a core requirement.
03.19	Demonstrate accounting operations on a computer.	ACG 1002	
04.0	Perform communication activities.		
	Demonstrate effective telephone usage and courtesy.	SLS 1331	
	Demonstrate effective listening skills.	(GEN.ED. SPC 1017)	
	Give, follow, and interpret oral and written communications.	(GEN.ED. SPC 1017)	
04.04	Demonstrate knowledge of e-mail etiquette and ethics.	SLS 1331	
	Compose business correspondence and related documents and demonstrate correct spelling, grammar, ation and word choice.	(GEN. ED. ENC 1101, ENC 1102)	
04.06	Prepare, outline, and deliver an effective short oral presentation.	(GEN.ED. SPC 1017), GEB 1011	
04.07	Participate in a group discussion as a member and as a leader.	MAN 2021	
04.08	Obtain appropriate information from graphics and other visual media.	MAR 2011,	
04.09	Research and interpret information retrieved from print and electronic resources.	MAR 2011, (GEN.ED. ENC 1101, ENC 1102)	
04.10	Annotate letters, reports, and/or news articles.	(GEN. ED. ENC 1101, ENC 1102)	
04.11	Proofread and edit documents.	(GEN. ED. ENC 1101, ENC 1102)	
04.12	Research and compose a document containing statistical information.	MAR 2011, (ELECTIVE STA 2023)	
04.13	Prepare visual material, including electronic media, to support an oral presentation.	MAR 2011, (GEN.ED. SPC 1017)	
04.14	Demonstrate ability to communicate effectively with diverse populations.	MAR 2011, (GEN.ED. HUM 2211, 2235, 2250,2510)	
FLD	DE State Framework Numbers and Descriptions 2011-2012	ESC Course Coverage	Comments and/or Shortfalls
Busin	ess Administration General (Core) Skills	<i>Course Descriptions on last page of report</i>	See Recommendations
05.0	Develop human relations skills.		
	Analyze and develop written solutions to behavior problems affecting job performance.	MAN 2021	

05.02	Demonstrate ability to work effectively as part of a team.	MAN 2021, GEB 1011		
05.03	Demonstrate conflict resolution skills.	MAN 2021		
05.04	Demonstrate punctuality, initiative, courtesy, dependability, flexibility and honesty.	MAN 2021		
05.05	Develop and demonstrate the unique human relations skills needed for success in the business sector.	MAN 2021		
05.06	Recognize different personality styles and how to interact effectively with them in the workplace.	MAN 2021, GEB 1011		
05.07	Differentiate between an acceptable and unacceptable code of ethical conduct in business.	MAN 2021, GEB 1011		
05.08	Discuss how values and attitudes influence behavior.	(GEN.ED. HUM 2211, 2235, 2250, 2510), MAN 2021, MAR 2011, GEB 1011		
05.09	Explain how understanding of self-concept and self-esteem impacts human relations skills.	GEB 1011, (GEN.ED. HUM 2211, 2235, 2250, 2510), MAN 2021		
<u>06.0</u>	Demonstrate employability skills.		1	
	Demonstrate understanding of acceptable hygiene and grooming habits.	SLS 1331		
06.02	Identify sources of employment opportunities.	SLS 1331, GEB 1011		
06.03	Identify appropriate attire and grooming for a business office.	SLS 1331		
06.04	Identify documents that may be required when applying for a job.	GEB 1011		
06.05	Complete a résumé and a cover letter.	GEB 1011		
06.06	Complete a job application form correctly.	GEB 1011		
06.07	Prepare a plain-text résumé for electronic distribution.	SLS 1331		
06.08	Demonstrate effective job interview techniques.	SLS 1331		
06.09	Demonstrate understanding of different types of interviews.	SLS 1331		
06.10	Prepare a thank you letter for an interview.	SLS 1331		
06.11	Identify and demonstrate appropriate responses to feedback from supervisors.	SLS 1331		
06.12	Identify and demonstrate acceptable work habits.	SLS 1331		
06.13	Demonstrate knowledge of how to make job and career changes appropriately.	SLS 1331		
06.14	Demonstrate basic knowledge of employment law.	MAN 2021		
FLD	OE State Framework Numbers and Descriptions 2011-2012	ESC Course Coverage	Comments and/or Shortfalls	
Busin	ess Administration General (Core) Skills	Course Descriptions on last page of report	See Recommendations	
<u>06.0</u>	Demonstrate employability skills. (Continued)			
06.15	Demonstrate ability to adapt to change.	MAR 2011, SLS 1331		
06.16	Demonstrate effective time management skills.	SLS 1331		
06.17	Prepare a letter of resignation.	SLS 1331		
06.18	Identify methods for securing an employment reference.	SLS 1331		

07.0 Develop leadership skills.			
07.01 Demonstrate an understanding of how to plan and lead an effective meeting.	MAN 2021, GEB 1011	Core Class Group Projects	
07.02 Define effective leadership.	MAN 2021, GEB 1011		
07.03 Identify and explain key leadership behaviors.	MAN 2021, GEB 1011		
07.04 Compare different styles of leadership.	GEB 1011, MAN2021		
07.05 Relate leadership to other management and communication skills.	MAN 2021, GEB 1011		
07.06 Examine ways effective leaders develop, coach, and motivate.	MAN 2021		
07.07 Define organization vision and mission.	MAN 2021, GEB 1011		
07.08 Identify characteristics of effective goals.	FIN 2100, MAN 2021		
07.09 Describe personal leadership style.	MAN 2021, GEB 1011		
07.10 Explain how effective leaders identify problems and make decisions.	MAN 2021, GEB 1011		
07.11 Compare different styles of managing conflict.	MAN 2021		
08.0 Perform decision making activities.			
08.01 Choose appropriate action in situations requiring application of business ethics.	SLS 1331, MAN 2021		
08.02 Identify ways to assign work to others.	MAN 2021		
08.03 Apply steps in a rational decision making process to a business and/or personal situation.	MAN 2021		
FLDOE State Framework Numbers and Descriptions 2011-2012	ESC Course Coverage	Comments and/or Shortfalls	
	Course Descriptions on last page		
Business Administration General (Core) Skills	of report	See Recommendations	
09.0 Identify, classify, and demonstrate management activities.			
09.01 Compare management styles.	MAN 2021, GEB 1011		
09.02 Identify the major functions of management.	MAN 2021, GEB 1011		
09.03 Demonstrate understanding of basic management concepts such as authority, responsibility, delegation,	MAN 2021 CED 1011		
empowerment, and hiring and firing. 09.04 Demonstrate knowledge of the relationship between authority and responsibility to task	MAN 2021, GEB 1011		
accomplishment.	MAN 2021, GEB 1011		
09.05 Select the most effective communication systems.	MAN 2021, MAR 2011		

09.06 Identify problems and make an appropriate decision.	MAN 2021, MAR 2011	
09.07 Demonstrate understanding of organizational culture and its impact on communication.	MAN 2021, MAR 2011, GEB 1011	
09.08 Identify and discuss current management issues in business and other organizations.	MAN 2021, GEB 1011	
09.09 Describe activities associated with the management functions of planning, organizing, staffing, leading,	MAN 2021, GEB 1011	
and controlling.	MAN 2021, GEB 1011	
<u>10.0 Demonstrate a basic understanding of legal and ethical issues in a</u> business environment.		
10.01 Demonstrate basic understanding of contracts.	BUL 2241	
10.02 Demonstrate basic understanding of contracts.	MAN 2021, BUL 2241	
10.03 Demonstrate basic understanding of negotiable instruments.	FIN 2100, BUL 2241	
10.04 Demonstrate basic understanding of intellectual property rights.	FIN 2100, GEB 1011	
10.05 Demonstrate basic understanding of appropriate use of employer property.	FIN 2100, BUL 2241	
10.06 Demonstrate basic understanding of confidentiality.	MAN 2021, BUL 2241	
10.07 Demonstrate basic understanding of role of ethical decision making in dealings with stakeholders.	MAN 2021, BUL 2241	
10.08 Demonstrate knowledge of social responsibilities.	MAN 2021, GEB 1011	
10.09 Demonstrate knowledge of legal and privacy issues regarding e-mail, voice mail, internet, telephone, and		Particular Case Studies in some core classes but not
other communication methods.	BUL 2241	standardized
In addition to the core learning outcomes, students will complete the objectives in the		
following specializations:		
FLDOE State Framework Numbers and Descriptions 2011-2012	ESC Course Coverage	Comments and/or Shortfalls
real real real real real real real real	Course Descriptions on last page	
Accounting/Budgeting Operations Specialization	of report	See Recommendations
11.0 Demonstrate knowledge of accounting/budgeting operations.	1	
11.01 Demonstrate an understanding of profit vs. not-for-profit accounting.	not met	STANDARDIZE A CASE STUDY TO MEET REQUIREMENT
11.02 Demonstrate an understanding of available and appropriate technology for accounting applications.	CGS 1100	
11.03 Interpret and analyze income statement, owner's equity statement, and cash flow statement.	ACG 2071 (Elective)	Move Managerial Acct. to a core requirement
11.04 Understand significant and specific problems in the area of accounts receivable.	ACG 2071 (Elective)	Move Managerial Acct. to a core requirement
11.05 Prepare a profit analysis.	ACG 2071 (Elective)	Move Managerial Acct. to a core requirement
11.06 Interpret profit analysis and its impact on an organization.	ACG 2071 (Elective)	Move Managerial Acct. to a core requirement
11.07 Describe differences in planning for operating expenditures and capital expenditures.	ACG 2071 (Elective)	
		Move Managerial Acct. to a core requirement

11.08 Describe the principles related to pricing decisions.	ACG 2071 (Elective)	Move Managerial Acct. to a core requirement
11.09 Demonstrate the application of pricing decisions.	ACG 2071 (Elective)	Move Managerial Acct. to a core requirement
11.10 Demonstrate an understanding of tax implications.	ACG 2071 (Elective)	Move Managerial Acct. to a core requirement
Course Descriptions		
BAMA, AS Degree Core Requirements		
ACG 1001 Financial Accounting I		
ACG 1002 Microcomputer Accounting Applications		
ACG 2011 Accounting II		
CGS 1100 Microcomputer Skills		
MTB 1103 Business Mathematics		
MAN 2021 Management Principles		
FIN 2100 Personal Finance		
GEB 1011 Introduction to Business		
BUL 2241 Business Law		
MAR 2011 Marketing		
SLS 1331 Personal Business Skills		
ACG 2071 Managerial Accounting		

FDC	E State Framework Numbers and Descriptions 2011-2012	ESC Course Coverage	Comments and/or Shortfalls
		Course Descriptions on last page	
lcco	Inting Technology General (Core) Skills	of report	See Recommendations
01.0	Perform math computations.		
1.01	Solve addition, subtraction, multiplication, and division problems manually.	(GEN.ED. MAC 1105, MAC 1106)	Require MTB 1103 to meet all standards
1.02	Solve addition, subtraction, multiplication, and division problems using a calculator.	(GEN.ED. MAC 1105, MAC 1106)	Require MTB 1103 to meet all standards
1.03	Solve problems involving decimals and fractions.	(GEN.ED. MAC 1105, MAC 1106)	Require MTB 1103 to meet all standards
1.04	Solve problems involving percentages and discounts using a calculator.	(GEN.ED. MAC 1105, MAC 1106)	Require MTB 1103 to meet all standards
1.05	Solve problems involving comparison shopping using a calculator.	(GEN.ED. MAC 1105, MAC 1106)	Require MTB 1103 to meet all standards
1.06	Interpret graphs and tables.	ACG 2071 (GEN. ED. STA 2023)	Require MTB 1103 to meet all standards
1.07	Solve finance charge and annual percentage rate problems using a calculator.	ACG 1001	Require MTB 1103 to meet all standards
1.08 ears.	Determine elapsed time between two events, stated in seconds, minutes, hours, days, weeks, months, or	(GEN.ED. MAC 1105, MAC 1106)	Require MTB 1103 to meet all standards
1.09	Determine whether sufficient, insufficient, or extraneous information is given for solving a problem.	(GEN.ED. MAC 1105, MAC 1106) ???	Require MTB 1103 to meet all standards
1.10	Solve problems involving perimeter or area of a rectangular region.	(GEN.ED. MAC 1105, MAC 1106) ???	Require MTB 1103 to meet all standards
1.11	Solve problems involving length, width, or height.	(GEN.ED. MAC 1105, MAC 1106) ???	Require MTB 1103 to meet all standards
1.12	Solve problems involving capacity.	(GEN.ED. MAC 1105, MAC 1106) ???	Require MTB 1103 to meet all standards
1.13	Perform basic algebraic computations.	(GEN.ED. MAC 1105, MAC 1106) ???	Require MTB 1103 to meet all standards
1.14	Prepare checks and stubs.	ACG 1001	Discussed briefly, MTB 1103 Recommended
1.15	Endorse checks using special endorsements.	ACG 1001	Discussed briefly, MTB 1103 Recommended
1.16	Prepare deposit slip and adjust checkbook.	ACG 1001	Discussed briefly, MTB 1103 Recommended
)2.0	Perform keyboarding/typewriting activities.		
2.01	Demonstrate keyboarding/typewriting techniques.	CGS 1100	
2.02	Identify operative parts of keyboarding equipment.	CGS 1100	
2.03	Identify formatting principles.	CGS 1100	
2.04	Demonstrate speed and accuracy in typing straight-copy material.	CGS 1100	
FDC	E State Framework Numbers and Descriptions 2011-2012	ESC Course Coverage	Comments and/or Shortfalls

	Course Descriptions on last page	
Accounting Technology General (Core) Skills	of report	See Recommendations
03.0 Perform accounting activities.		
03.01 Define accounting terms.	ACG 1001	
03.02 Classify accounts.	ACG 1001	
03.03 Analyze and journalize transactions for proprietorships, partnerships, and corporations.	ACG 2011	
03.04 Post transactions.	ACG 1001	
03.05 Prepare trial balance.	ACG 1001	
03.06 Prepare a worksheet.	ACG 1001	
03.07 Analyze and/or calculate and journalize correcting, adjusting, closing, and reversing entries.	ACG 1001	
03.08 Prepare financial statements: Income Statement, Owner's Equity, Balance Sheet, and Changes in Financial Position.	ACG 1001, ACG 2011	
03.09 Prepare a payroll and earnings records for employees.	ACG 1001	
03.10 Record and verify cash receipts and cash reimbursements.	ACG1001	
03.11 Compute dividend distributions.	ACG 2011	
03.12 Compute financial ratios.	ACG 1001, ACG 2011	
03.13 Classify cost behavior patterns as fixed or variable.	ACG 2071	
03.14 Prepare a Cost of Goods Manufactured Statement.	ACG 2071	
03.15 Determine methods of inventory evaluation.	ACG 1001	
 03.16 Identify income tax terms and forms. 03.17 Calculate depreciation under Internal Revenue Service (IRS) codes and Financial Accounting Standards Board (FASB) regulations. 	TAX 2000, TAX 2010 TAX 2000, ACG 1001	
03.18 Define and apply generally accepted accounting principles.	ACG 1001, ACG 2011	
03.19 Calculate amortization of bond premiums and discounts.	ACG 2011	
03.20 Prepare a bank reconciliation.	ACG 1001	
03.21 Maintain petty cash records.	ACG 1001	
03.22 Interpret financial statements.	ACG 1001, ACG 2011	
FDOE State Framework Numbers and Descriptions 2011-2012	ESC Course Coverage	Comments and/or Shortfalls
Accounting Technology General (Core) Skills	Course Descriptions on last page of report	See Recommendations

<u>04.0</u>	Perform communication activities.		
04.01	Follow oral and written instructions.	GEN.ED. SPC 1017 or SPC 2023	
04.02	Compose business correspondence and related documents.	SLS 1331 (GEN.ED.ENC 1101, ENC 1102)	
04.03	Prepare, outline, and deliver a short oral presentation.	GEN.ED. SPC 1017 or SPC 2023	
04.04	Participate in a group discussion as a member and as a leader.	UNSURE	MAN 2021
04.05	Obtain appropriate information from graphics, maps, or signs.	UNSURE	
04.06	Locate and record information retrieved from written resources including current business periodicals.	GEN.ED. ENC 1101, ENC 1102	
04.07	Annotate letters, reports, and/or news articles.	GEN.ED. ENC 1101, ENC 1102	
04.08	Edit documents using proofreading symbols.	GEN.ED. ENC 1101, ENC 1102	
04.09	Research and compose a document containing statistical information.	UNSURE	GEN.ED. ENC 1101, ENC 1102
04.10	Spell and define words, including business terminology.	SLS 1331, GEB 1011	
04.11	Prepare visual material to support an oral presentation.	GEN.ED. SPC 1017 or SPC 2023	
<u>05.0</u>	Develop human relations skills.		MAN 2021 would meet entire framework
05.01	Demonstrate appropriate work habits.	GEB 1011	
05.02	Identify traits that promote good human relations and increase job performance.	GEB 1011	
05.03	Analyze and develop written solutions to behavior problems affecting job performance.	GEB 1011	
06.0	Demonstrate appropriate grooming habits.		
06.01	Identify appropriate attire and grooming for a business office.	SLS 1331	
<u>07.0</u>	Perform job application activities.		
07.01	Identify sources of employment opportunities.	SLS 1331, GEB 1011	
07.02	Complete employment forms.	GEB 1011	
07.03	Classify behaviors considered to be appropriate or inappropriate in a job interview situation.	SLS 1331, GEB 1011	
07.04	Compose and type a follow-up letter.	SLS 1331	
07.05	Compose and type a letter of application and a resume.	SLS 1331	
07.06	Compose and type a letter of resignation.	SLS 1331	
07.07	Demonstrate job interview skills.	SLS 1331	
07.08	Identify methods for securing an employment reference.	SLS 1331	
FDC	DE State Framework Numbers and Descriptions 2011-2012	ESC Course Coverage	Comments and/or Shortfalls
Acco	unting Technology General (Core) Skills	<i>Course Descriptions on last page of report</i>	See Recommendations
11110			
<u>08 0</u>			
08.0	Prepare an agenda.	GEB 1011	

08.03	Greet and introduce individuals.	SLS 1331	
<u>09.0</u>	Perform consumer economic activities.		
09.01	Identify basic concepts of the American economic system.	ECO 2013, ECON 2023, GEB 1011	
09.02	Identify basic types and sources of consumer credit.	ECO 2013, ECON 2023	MTB 1103 if required would meet standard
<u>10.0</u>	Perform decision making activities.		MAN 2021 would meet entire framework
10.01	List the steps in problem solving.	ACG 2071, GEB 1011	
10.02	Demonstrate the ability to determine the proper priority of work.	UNSURE	SLS 1331, GEB 1011
10.03	Choose appropriate action in situations requiring application of business ethics.	SLS 1331, ACG 1001, GEB 1011	All other required ACG courses briefly discuss
10.04	Choose appropriate action in situations requiring following a chain of command.	GEB 1011	
10.05	Choose appropriate action in situations requiring effective time management.	SLS 1331, GEB 1011	
10.06	Identify ways to assign work to others.	UNSURE	SLS 1331, GEB 1011
<u>11.0</u>	Perform information processing activities.	1	
11.01	Locate requested information on a computer printout.	CGS 1100, CGS 2511	
11.02	Identify accounting applications of computers in modern business.	CGS 1100, CGS 2511	
11.03	Enter accounting data into computer systems.	CGS 1100, CGS 2511	
11.04	Analyze computer output.	CGS 1100, CGS 2511	
10.0			
<u>12.0</u>	Demonstrate managerial skills and techniques in accounting.	1	
12.01	Identify and apply fundamentals of management.	GEB 1011	
12.02	Collect, record, and analyze accounting data to evaluate alternatives in decision making processes.	ACG 2071	
12.03	Calculate and understand break-even analysis and other related topics.	ACG 2071	
12.04	Identify, record, and evaluate various cost accounting systems.	ACG 2071	
ACC	GS, AS Core Course Descriptions		
ACG	1001 Financial Accounting I		
GEB	1011 Introduction to Business		
ACG 2	2011 Financial Accounting II		
RMI 2	2001 Principles of Risk Management		
CGS 1	100 Microcomputer Skills		
ACG	2071 Managerial Accounting		
ECO 2	2013 Economics I		
-			

TAX 2000 Federal Tax Accounting I	
CGS 2511 Advanced Spreadsheet Computing	
ACG 2500 Governmental and Not-for-Profit Accounting	
TAX 2010 Federal Tax Accounting II	
SLS 1331 Personal Business Skills	



Memorandum

To:	Curriculum Committee
From:	Dr. J.B. Elsberry, Program Director Respiratory Care
Date:	December 16, 2011
Re:	Clarification of A.S. Degree Program Requirements

We would like to add this information item to the next Curriculum Committee as a clarification for the highlighted **General Education Core as** well as the **Additional Program Science requirements** for students entering or continuing their studies in the Respiratory Care Associate of Science Degree Program.

Current Catalog language:

General Education Core Requirements:

(To be taken before or during the program)

- * BSC 1093C Anatomy and Physiology I 4 credit(s)
- BSC 1094C Anatomy and Physiology II 4 credit(s)
- CHM 2032 General Chemistry for the Health Sciences 3 credit(s)
- CHM 2032L General Chemistry for the Health Sciences Lab 1 credit(s)
- ENC 1101 Composition I **3 credit**(s)
- ** MGF 1106 Mathematics for Liberal Arts I 3 credit(s)
- *** PSY 2012 General Psychology I **3 credit**(s)
- ****Humanities course 3 credit(s)

Total: 24

Additional Program Science Requirements:

- * MCB 2010C Microbiology 4 credit(s)
- PHY 1007 Physics for the Health Sciences **3 credit(s)**

Total: 7

Revised Catalog Language:

- Chemistry requirement revision:
 "Any college level chemistry class and its corresponding lab; however, students are strongly advised to take CHM 2032 and CHM 2032L."
- Mathematics requirement revision: "Any college-level math course; however, students are strongly advised to take MGF 1106."
- Social Science requirement revision: "Any college-level Psychology or Sociology course; however, students are strongly advised to take **PSY 2012.**"

Additional Program Science Requirements Revision:

• For PHY 1007: "Any college level Physics class; however, students are strongly advised to take **PHY 1007**

These language changes are requested to go into effect with the current academic year and be incorporated for students graduating in the 2011-2012 academic year. We further request that these changes be listed in the 2012-13 College Catalog.



Memorandum

To:	Curriculum Committee
From:	R. Jeff Davis, Program Director Cardiovascular Technology
Date:	December 16, 2011
Re:	Clarification of A.S. Degree Program Requirements

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Total: 7

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- Mathematics requirement revision: "Any college-level math course; however, students are strongly advised to take MGF 1106."
- Social Science requirement revision: "Any college-level Psychology or Sociology course; however, students are strongly advised to take **PSY 2012.**"

Additional Program Science Requirements Revision:

• For PHY 1007: "Any college level Physics class; however, students are strongly advised to take **PHY 1007**

These language changes are requested to go into effect with the current academic year and be incorporated for students graduating in the 2011-2012 academic year. We further request that these changes be listed in the 2012-13 College Catalog.