



LeeTran Frequently Asked Questions

Q. Where can I find schedules?

A. There are a number of locations throughout the community, including libraries and Publix supermarkets. The schedules are also posted on LeeTran's website, www.rideleetrans.com, and are carried on the buses.

Q. How much does it cost to ride the bus?

A. The regular adult fare is \$1.25. If you are eligible for senior, disabled, or student fare, the cost is 60 cents.

Q. Who is eligible for the senior discount fare and what form of identification is needed?

A. Anyone 65 years or older is eligible. You will need to show the driver a Medicare card; or, you can obtain a LeeTran photo I.D. card at the Rosa Parks Transportation Center, 2250 Widman Way., Fort Myers at a cost of \$1.00. Please present photo identification with proof of age.

Q. Who is eligible for the disabled discount fare and what form of identification is needed?

A. Anyone who can certify their disability by providing a Medicare card, SSI disability paperwork or a letter from their healthcare provider stating that they are disabled is eligible. The disabled person must obtain a LeeTran photo I.D. to use on the bus. The LeeTran photo I.D. card can be obtained at the Rosa Parks Transportation Center, 2250 Widman Way., Fort Myers at a cost of \$1.00. They must present the proof of disability specified above, and a second form of identification (driver's license, state-issued ID, Social Security card, birth certificate, passport).

Q. Who is eligible for the student discount fare and what form of identification is needed?

A. Anyone under 18 is eligible; also, anyone over 18 who is attending school or college full-time. They must obtain a LeeTran photo I.D. card to show on the bus. This card can be obtained at the Rosa Parks Transportation Center, 2250 Widman Way, Fort Myers, at a cost of \$1.00. Students under age 18 must present identification verifying age. Students over age 18 must present I.D. and proof of attending school or college.

Q. Where is the Rosa Parks Transportation Center and when is it open?

A. The Center is located at 2250 Widman Way in downtown Fort Myers. Widman Way is one block south of Martin Luther King Blvd., between Hendry Street and Jackson Street. It is between the Fort Myers Public Library and the Fort Myers police station. The

office is staffed Monday through Friday from 6 a.m. to 7 p.m., and Saturday from 8 a.m. to 5 p.m.

Q. What discount passes are available and where can I buy them?

A. LeeTran sells 12-trip passes, 7-day passes, and 31-day passes which offer discounts off the regular fare. The prices are:

Adult 12-trip Pass: \$12.50

Adult 31-Day Pass: \$35.00

Adult 7-day Pass: \$12.50

Discount 31-Day Pass: \$20.00

Discount 12-trip Pass: \$6.00

Discount 7-day Pass: \$10.00

Passes are sold at the following locations:

All Lee County Publix Stores

North Fort Myers Public Library

Cape Coral Public Library

Lakes Regional Public Library

East County Regional Library

Rosa Parks Transportation Center, 2250 Widman Way, Fort Myers

LeeTran office, 6035 Landing View Rd., Fort Myers

Edison State College, Bookstore

Cape Coral City Hall, 1015 Cultural Park Blvd.

Florida Gulf Coast University Student Bookstore

Passes can be purchased online with a credit card at www.rideleetran.com, or ordered by mail sent to the Rosa Parks Transportation Center, 2250 Widman Way, Fort Myers, FL 33901.

You can also purchase an all-day pass on board the bus for \$3.50.

Q. How do I figure out what time to catch the bus?

A. The bus schedule shows what time the bus will arrive at certain landmarks, called timepoints, along the route. There are many more stops than are shown on the schedule. Choose the landmark/timepoint that is closest to your bus stop and use that as your guideline. Always get to your stop at least five minutes before the anticipated arrival of the bus.

Q. What bus goes to the airport?

A. Route 50 services Southwest Florida International Airport.

Q. What bus goes to Lehigh?

A. Route 110 travels from the Edison Mall to Lehigh Acres.

Q. Is there bus service to Naples?

A. LeeTran operates a route called the LinC, which travels from Coconut Point Mall to Immokalee Road in Collier County. There, it connects with Collier Area Transit (CAT)

Routes 1B and 1C. For more information about CAT, call 239-252-7777 or visit their website at www.colliergov.net/cat.

Q. Can I get to Fort Myers Beach on LeeTran?

A. Yes, both Routes 50 and 130 go to Summerlin Square, a shopping center at the intersection of Summerlin Road and San Carlos Blvd. At Summerlin Square, you can board the trolley to Fort Myers Beach. The trolley fare is 50 cents, and the trolley travels from Summerlin Square to Bowditch Park at the north end of the island, then down Estero Blvd. all the way to Lovers Key State Park. In season, this route is split into two parts, and there are separate trolleys on each segment.

Q. I just can't figure out the schedules What can I do?

A. LeeTran has an interactive Trip Planner on its website. By entering your starting and ending points and the day and time you want to travel, the TripPlanner will give you step-by-step instructions on how to find your bus stop and which buses to use. Or, call LeeTran at 533-8726 and press 1 to connect to Customer Service. The staff will be happy to help you plan your route and answer your questions.

Q. If something is wrong with my Lee Tran bus pass who do I contact?

A. Please contact our customer service office at 239-533-8726, or visit us at the Rosa Parks Transportation Center at 2250 Widman Way, Ft. Myers FL. 33901.