

Department of Corporate Training

Business Process Management and Mapping

Provide an understanding of BPM

Business leaders (executives, managers, and supervisors) will develop an understanding of BPM within the context of their business environment.

Business Benefits

Examine the benefits to be gained by mapping and modeling the business critical processes and procedures. Understand how BPM can enable improved individual and organizational performance through enhanced understanding of cross functional areas.

Enhanced Understanding

Examine the implications of relationships among:

- Business management systems,
- Data & Information Management,
- Knowledge management
- Technology systems supporting business activities

The “MAP” is meaningless

- Through lecture and interactive discussion, participants will come to understand that BPM is a discipline that refines the business mission and supports the accomplishment of the organization’s purpose, strategies, goals, objectives, and tactical plans.

Class: 14 hours of training over 4 days

Learning Outcomes: This four half day workshop will enable attendees to:

Tuesday 8.30-12.30

1. Overview of BPM and understanding of BPMN
 2. AS-IS Process Modeling
- capture & document the current situation

Wednesday 8.30-12.30

AS-IS Process Modeling & Analysis

- Learn the different technics to analyze the operations

Thursday 8.30-12.30

TO-BE Processes Design

- Identify process conflicts & identify areas for improvements
- Model redesigned operations in a low risk, low cost environment

Friday 8.30-12.30

1. TO-BE Process Implementation
 2. Best Practice BPM Techniques and Technologies
- Understand repository based modeling