

# DEDICATE TO GRADUATE

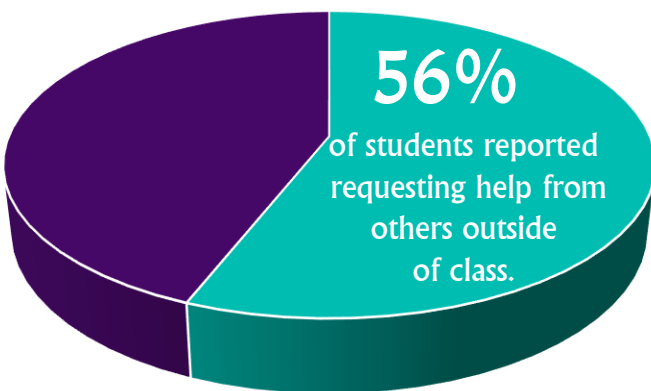
Thanks for your continued work in enhancing the student experience at FSW! January’s challenge was for all staff/administration to meet and learn the name of one student every day for 21 days. Thanks to Jana Sabo, HR Manager, Employee Relations/Title IX Coordinator, for submitting an excellent tip for connecting with students. Congratulations to Kelli Campbell, Associate Director, Admissions Evaluation and Processing who was “caught” in the act of getting to know a student while helping the student navigate campus.



When helping a student, I start by asking them their name, and if I cannot find them in Banner, I then ask for clarifying information, (Banner ID, date of birth, etc.). I know it is easier to ask for the Banner ID due to duplicate names and difficult spellings. However, the couple of extra seconds it takes us to look the student up can make a huge difference in how the students feel on campus.



Kelli was “caught,” walking a lost student to the Rush Auditorium. As Kelli escorted the student across campus, she, of course, learned the student’s name and continued to connect with the student through conversation. The student shared that he is from Haiti and spent several years in welding school before joining us here at FSW.



56% of students reported requesting help from others outside of class.

The most utilized services during the first few weeks of the semester are the FSW Libraries (72%), Financial Aid (66%), Academic Advising (62%), and the Academic Support Centers (54%).

Students, as well as faculty and staff, may have less knowledge of other important services. 9% of new students report utilizing BUCS C.A.R.E. (food pantry,

mental health counseling), 8% of students report using Veteran Services, and 14% report utilizing Adaptive Services in the first few weeks of the semester.

## We need your help to reach every FSW student!

Visit [www.fsw.edu/graduate](http://www.fsw.edu/graduate) to increase your knowledge of important campus services and supports! When connecting with students, share an interesting piece of information about a campus resource and encourage students to take advantage of the many resources FSW has to offer.

Let us know about your experience working towards this goal. We would love to hear your stories and potentially feature you in an upcoming Dedicate to Graduate communication. Email us at [DedicateToGraduate@fsw.edu](mailto:DedicateToGraduate@fsw.edu).