

Forgot Username Process

Log into the Benefits Management Center (BMC) <https://bmc.myfbmc.com> and Click "Username"

 **Log into your profile**

Username:

Password:

Remember my login information

Forgot your Username or Password?

Enter Recovery Information

Enter First Name, Last Name, and ZIP Code; followed by FBMC ID, Employee ID number OR full Social Security Number, then click Continue.

* First Name:

* Last Name:

* ZIP Code:

* Identification Type:

* Identification Number:

Information Results

Based on the information entered on the recovery page, you will receive your username.



Forgot Username

Here is your username. Please use this to log into the BMC.

TEST@TEST.COM

Forgot Password Process

Log into the Benefits Management Center (BMC) <https://bmc.myfbmc.com> and Click "Password"

Log into your profile

Username:

Password:

Remember my login information

Forgot your Username or **Password?**

Username Verification

Enter your username and Click "Next"

Reset Your Password

Username:

Security Question

You will be asked to provide the answer to the Security Question you set up during the registration process and Click "Next"

Reset Your Password

Security Question: What is your pet's name?

Answer:

Reset Password

You will be asked to enter a new password and confirm the password and Click "Save".

You will receive a reset successful message and be asked to log in.

Reset Your Password

New Password

Confirm New Password

Log into your profile

Your password has been reset successfully, please log in to continue.