

SUSAN L FOSTER

PROGRAM DIRECTOR | PROFESSOR | HEALTH
INFORMATION, PRIVACY, COMPLIANCE, AND HIGHER
EDUCATION LEADER

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ACADEMIC & PROFESSIONAL EXPERIENCE

Program Director:

- Florida SouthWestern State College (Associate Program)
- Stephens College (Graduate Program)
- Missouri Western State University (Bachelor's Program)
- Crowder College (Associate Program)

Professional Profile:

Senior higher education, health information, privacy, and compliance professional with 16+ years of experience in academic environments and highly regulated healthcare education settings. Demonstrated leadership in program administration, accreditation, institutional effectiveness, compliance education, curriculum development, assessment, faculty development, and data-informed continuous improvement. Nationally recognized health information management leader with executive-level professional service through AHIMA governance and extensive experience translating complex regulatory, legal, accreditation, and institutional expectations into practical guidance for faculty, staff, students, researchers, and healthcare professionals.

Broad compliance portfolio includes higher education civil rights obligations, HIPAA/FERPA privacy, digital accessibility, research confidentiality, international privacy considerations, and institutional risk-informed decision-making. Brings a strong record of collaboration, policy interpretation, professional education, and cross-functional leadership in academic and healthcare settings.

Professor: Taught at colleges and universities in Florida, Missouri, Illinois, and New Hampshire since 2010. Courses include healthcare delivery, healthcare law and ethics, quality management, supervision and management, health information management, health information systems, medical terminology, human resources, and strategic leadership.

EDUCATION

Lindenwood University

Doctor of Education,
Instructional Leadership, 2019

Stephens College

M.B.A., Health Information
Systems Management, 2010
B.S. in Health Information
Administration, 2006

VIRTUOUS LEADERSHIP

Experience with innovation, student recruitment, profile-raising, program planning, and fundraising to support student excellence.

ADVOCATE

International health information professional and educator. National association board of directors' position (Speaker of the House), professional speaker on academic, privacy law, and education topics.

AREAS OF EXCELLENCE

- Student Learning Outcomes Assessment
- Institutional & Programmatic Accreditation
- Curriculum Mapping & Alignment
- Assessment Frameworks & Reporting
- Regulatory Compliance
- Data-Informed Decision-Making
- Institutional Effectiveness & Strategic Planning

REGULATORY COMPLIANCE & PRIVACY EXPERTISE

Executive-level higher education, health information, privacy, and compliance professional with experience spanning academic administration, healthcare privacy, institutional compliance education, accreditation, research confidentiality, and international privacy considerations. Experienced in interpreting complex requirements and translating them into clear, actionable guidance for faculty, staff, students, researchers, healthcare professionals, and institutional leaders.

Enterprise Compliance & Higher Education Regulation: Working knowledge of major regulatory obligations affecting colleges and universities, including Title IX, Clery Act, FERPA, ADA, Section 504 of the Rehabilitation Act, Titles VI and VII, EEOC investigative processes, student safety, nondiscrimination, equitable access, and institutional accountability.

Privacy, Confidentiality & Data Governance: Certified privacy and compliance professional with expertise in HIPAA Privacy and Security, FERPA, healthcare confidentiality, patient information protections, sensitive data stewardship, and responsible management of educational and health information.

International Privacy & Cross-Border Compliance: Familiar with international privacy frameworks, including GDPR, through the CIPP/US credential, active membership in the International Association of Privacy Professionals (IAPP), and international professional engagement through IFHIMA. Researched foreign privacy law considerations related to patient information while serving at Washington University in St. Louis School of Medicine.

Research Compliance & Confidentiality: Collaborated with university research personnel regarding compliance, confidentiality, and privacy obligations for researchers, including guidance related to protected health information, sensitive data, and ethical information practices in academic research environments.

Civil Rights & Investigations Experience: Familiar with institutional responsibilities related to civil rights compliance, including Titles VI, VII, and IX, ADA/Section 504 obligations, complaint response processes, and documentation expectations. Participated in an EEOC investigation, gaining direct exposure to federal civil rights investigative procedures and institutional response obligations.

Digital Accessibility Compliance: Knowledgeable about accessibility requirements for instructional materials, including accessible course content, digital learning materials, and equitable access expectations for students with disabilities.

Compliance Education & Training: Experienced in designing, delivering, and supporting compliance-related education for faculty, staff, students, and healthcare professionals, including HIPAA privacy and security education at Washington University in St. Louis School of Medicine and academic instruction in healthcare law and ethics, human resources, supervision and management, quality management, health information systems, and strategic leadership.

Policy, Accreditation & Continuous Improvement: Experienced in interpreting regulatory and accreditation expectations, supporting policy-aligned operations, leading curriculum mapping, preparing for accreditation review, conducting program assessment, supporting institutional effectiveness, and using data-informed approaches to continuous improvement.

Professional Compliance Credentials & Affiliations: Holds nationally recognized credentials in health information, privacy, and compliance, including RHIA, CHPS, CHPC, CHC, CIPP/US, and FAHIMA

designation. Active professional engagement includes AHIMA, IAPP, IFHIMA, and national leadership through the AHIMA Board of Directors / House of Delegates.

PROFESSIONAL CERTIFICATIONS & CREDENTIALS

- Registered Health Information Administrator (RHIA), AHIMA 2010
- Certified in Healthcare Privacy and Security (CHPS), AHIMA 2013
- Certified in Healthcare Privacy Compliance (CHPC), HCCA/CCB 2021
- Fellow of the American Health Information Management Association (FAHIMA), 2022
- Certified Information Privacy Professional/United States (CIPP/US), IAPP 2022
- Certified in Healthcare Compliance (CHC), HCCA/CCB 2022
- Certified in Cybersecurity (CC), ISC² 2022

ACADEMIC & ADMINISTRATIVE LEADERSHIP EXPERIENCE

FLORIDA SOUTHWESTERN STATE COLLEGE | SCHOOL OF ALLIED HEALTH

At Florida SouthWestern State College, I am in my fourth year of service in the School of Allied Health (2023-present). My current duties include overseeing all aspects of the academic, student, and administrative dimensions associated with the health information technology associate degree and medical information coder/biller certificate programs. FSW is one of 28 colleges belonging to the Florida State College System.

PROGRAM DIRECTOR (2023 – PRESENT)

- Provide academic and operational leadership for CAHIIM-accredited health information technology programs, including curriculum oversight, assessment, accreditation alignment, faculty supervision, student success initiatives, and continuous improvement.
- Lead program operations in accordance with institutional policies, accreditation standards, regulatory expectations, and professional practice requirements.
- Support compliance with higher education obligations related to FERPA, Title IX, Clery Act awareness, ADA, Section 504, accessibility expectations, student safety, equitable access, documentation, and institutional accountability.
- Translate complex regulatory, accreditation, and professional practice requirements into clear expectations for students, faculty, adjunct instructors, and academic stakeholders.
- Secured over \$32,000 in competitive national funding to establish a scholarship for health information technology students.
- Transitioned program assessment competencies from Bloom's taxonomy to Miller's pyramid, maintaining full program accreditation and attaining recognition as a *Program of Distinction* by our accreditor.
- Support digital accessibility expectations for instructional materials and online learning environments, including accessible course content and equitable access for students with disabilities.
- Collaborate with faculty, institutional leaders, and external stakeholders to strengthen program quality, student outcomes, workforce alignment, and compliance-informed academic practice.

EFFECTIVENESS COORDINATOR, School of Allied Health (2023-2026)

- Participate in institutional and program-level assessment, including curriculum mapping, outcomes evaluation, program review, accreditation preparation, and data-informed improvement planning.

- Collaborate with faculty, institutional leaders, and external stakeholders to strengthen program quality, student outcomes, workforce alignment, and compliance-informed academic practice.

WASHINGTON UNIVERSITY | SCHOOL OF MEDICINE – IN ST LOUIS

Focused on research, WashU is a private university with over 4,000 research projects underway each year. The School of Medicine has over 3,000 faculty members and over 2,000 university-employed physicians with 78 specialties and 130 clinical sites. WashU has one of the largest academic clinical practices in the nation.

HIPAA PRIVACY COMPLIANCE EDUCATOR (2021 – 2024)

- Delivered HIPAA privacy and security education to faculty, staff, students, healthcare professionals, and researchers in a complex academic medical and research environment.
- Interpreted and communicated HIPAA Privacy and Security Rule requirements, institutional policies, confidentiality expectations, and appropriate uses and disclosures of protected health information.
- Researched international and foreign privacy law considerations related to patient information and cross-border privacy questions affecting healthcare and research activities.
- Collaborated with university research personnel regarding compliance, confidentiality, protected health information, and researcher obligations in academic research settings.
- Conducted privacy risk assessments and monitoring activities; developed work plans, tracked remediation, and coordinated corrective actions with management to support compliance program effectiveness.
- Investigated privacy complaints and incidents; documented findings, coordinated closure and prevention plans, and contributed to breach response protocols in collaboration with Legal, IT, and operational leadership.
- Collaborated with the HIPAA Privacy Department and the affiliated hospital compliance department to coordinate privacy guidance, education, investigation support, and compliance alignment across partnered healthcare entities.
- Monitored and applied privacy requirements in a multi-state environment involving Missouri and Illinois, including state-specific considerations for an organization operating in the St. Louis bi-state region.
- Translated complex privacy and compliance requirements into practical guidance for diverse institutional audiences.

STEPHENS COLLEGE | SCHOOL OF HEALTH SCIENCES

Stephens College is the second-oldest women's college in the country and the first institution of higher education in Columbia, Missouri. Stephens is known for the Performing Arts and Health Sciences.

PROGRAM DIRECTOR (2019 – 2021)

- Successfully developed a new graduate degree program.
- Provided academic leadership for health information and healthcare-related programs, including curriculum oversight, assessment, accreditation alignment, faculty coordination, student success initiatives, and continuous improvement.
- Led program operations in accordance with institutional policies, accreditation standards, regulatory expectations, and professional practice requirements.

- Supported compliance with higher education obligations related to FERPA, Title IX, Clery Act awareness, ADA, Section 504, accessibility expectations, student safety, equitable access, documentation, and institutional accountability
- Compiled, managed, and maintained all program and student data associated with program goals and initiatives.
- Participated in institutional and program-level assessment, including curriculum mapping, outcomes evaluation, program review, accreditation preparation, and data-informed improvement planning.
- Managed student recruitment, advising, and retention.
- Instructed online graduate and baccalaureate courses.

MISSOURI WESTERN STATE UNIVERSITY | COLLEGE OF SCIENCE AND HEALTH

Focused on applied learning, MWSU is a comprehensive open-access regional university that offers professional master's degrees, baccalaureate degrees, associate degrees, pre-professional programs, and certificates.

PROGRAM DIRECTOR (2017 – 2019)

The Health Information Management, BS program was accredited by the Commission on Accreditation for Health Informatics and Information Management Education (CAHIIM).

- Provided academic leadership for health information and healthcare-related programs, including curriculum oversight, assessment, accreditation alignment, faculty coordination, student success initiatives, and continuous improvement.
- Led program operations in accordance with institutional policies, accreditation standards, regulatory expectations, and professional practice requirements.
- Supported compliance with higher education obligations related to FERPA, Title IX, Clery Act awareness, ADA, Section 504, accessibility expectations, student safety, equitable access, documentation, and institutional accountability
- Compiled, managed, and maintained all program and student data associated with program goals and initiatives.
- Participated in institutional and program-level assessment, including curriculum mapping, outcomes evaluation, program review, accreditation preparation, and data-informed improvement planning.
- Managed student recruitment, advising, and retention.

CROWDER COLLEGE | BUSINESS DIVISION

A community college offering degrees, certificates, and transfer programs to change lives and strengthen communities.

PROGRAM COORDINATOR / INSTRUCTOR (2010 – 2017)

The Health Information Technology, AAS program was accredited by the Commission on Accreditation for Health Informatics and Information Management Education (CAHIIM).

- Successfully developed new associate degree and certificate programs.

- Led curriculum development and successfully led the initial accreditation, which received full programmatic accreditation for the program.
- Responsible for overall operation of the programs, faculty supervision, and budget process.
- Monitored program compliance with all federal, state, and national accrediting body rules, regulations, and policies for higher education.
- Managed student recruitment, advising, and retention.
- Established and interpreted program policies and procedures.
- Assisted in the overall institutional effectiveness in alignment with the institutional accreditor.
- Instructed ground and online associate courses.

ADJUNCT INSTRUCTOR, Business Division, (remote) (2017 – 2018)

- Instructed online medical terminology course (fall/spring/summer)

PROFESSIONAL LEADERSHIP EXPERIENCE

MID-SOUTH HEALTH SYSTEMS | HEALTH INFORMATION MANAGEMENT DEPARTMENT

Behavioral health provider serving northeast Arkansas.

HIM DIRECTOR / CORPORATE PRIVACY OFFICER (2016 – 2017)

- Provided leadership for health information management operations and corporate privacy functions in a healthcare environment.
- Oversaw health information processes involving patient records, documentation quality, confidentiality, privacy, release of information, and compliance expectations.
- Supported HIPAA privacy compliance, staff education, policy interpretation, and operational practices related to protected health information.
- Collaborated with leadership and staff to promote accurate documentation, appropriate information use, and responsible privacy practices.
- Enforced compliance with HIPAA privacy regulations through auditing and monitoring.
- Performed privacy complaint investigations, risk assessments, and resolutions.
- Prepared privacy reporting to the Office for Civil Rights as required.

MERCY | CLINIC BUSINESS OFFICE

Primary focus is listening to the people in our community and helping them. In our clinics, we can treat chronic illnesses, diagnose and treat diseases in the early stages, and help prevent suffering and poor long-term outcomes. Across four states, a team of more than 2,400 Mercy primary and specialty care physicians, more than 2,200 advanced practitioners, and supporting staff deliver health care services through more than 300 offices.

PRIVACY AND DATA SECURITY ANALYST / PRIVACY COMPLIANCE (2006 – 2010)

- Supported health information management operations involving data integrity, documentation, privacy, confidentiality, and compliance responsibilities.
- Applied HIPAA privacy principles and health information management standards to operational workflows, documentation practices, and information stewardship.

- Assisted with compliance education, privacy awareness, and appropriate handling of sensitive health information.

COX HEALTH SYSTEMS | HEALTH INFORMATION MANAGEMENT DEPARTMENT

With over 80 clinics, six hospitals, and 500+ physicians, CoxHealth has resources to support the health needs of our friends and families across the Ozarks. In addition to our immediate care and primary care services, we have specialty services for heart conditions, diabetes, children's health, and much more. We're committed to finding you the right care close to home.

HIM DATA COORDINATOR / HIPAA PRIVACY COMPLIANCE (1999 – 2006)

- Prepared budget reconciliation and budget variance reports. Recovered over \$15,000 in overpayments to vendors.
- Managed supplies and resources for a large department in multiple locations.
- Processed requests for remote access, virtual privacy network, and electronic health record.
- Assisted with the Joint Commission accreditation process and responded to state surveyor requests.
- Custodian of records in response to court orders and subpoenas.
- Responded to patient privacy complaints and conducted investigations.
- Managed computer and software upgrades for the department.
- Assisted with the development and implementation of system privacy and security policies and procedures.
- Managed business associate agreements and maintenance contracts for the department.

AWARDS AND HONORS

- FSW Leadership Academy Program (2025)
- Florida SouthWestern State College Outstanding Student Support (2023)
- Missouri Health Information Management Association (MoHIMA) Outstanding HIM Educator (2014)
- Pinnacle Honor Society Member (2010)
- MoHIMA Shooting Star Award (2009)
- Eagle MBA Scholarship, Stephens College (2007)
- Health Career Foundation Scholarship (2005)
- AHIMA/FORE Scholarship (2003)
- Excellence in Participation Award, Crowder College Phi Beta Lambda (1994)
- Phi Theta Kappa Honor Society Member (1993)

RESEARCH EXPERIENCE

AFRN Research Committee (2018 – Current)

AFRN research investigator of Education, Health Informatics and Information Management, Health Data Analytics, Telehealth/Digital Health, Population Health/Health Data Governance, Artificial Intelligence, and other subjects as discovered.

PUBLICATIONS

1. Houser, S.H., Flite, C.A., **Foster, S.L.**, Morey, A. (2026). Integrating Artificial Intelligence into Health Informatics and Information Education: A Competency-Based Framework Using Miller's Pyramid.

Advances in health information science and practice. 2026 Apr 17;2(1):eahisp-25-004. doi: 10.63116/ahisp-25-004. PMID: 42022211; PMCID: PMC13097619.

2. Houser, S.H., Flite, C.A., **Foster, S.L.**, et al. (2025). Incorporating Experiential Learning into Health Information Education: Enhancing Curriculum with Real-World Applications. *Advances in health information science and practice*. 2025 Jul 23;1(2):YRUD1773. doi: 10.63116/YRUD1773. PMID: 40979237; PMCID: PMC12296860.
3. Flite, C.A., **Foster, S.L.**, Houser, S.H., Hunt, T.J., Kinnerson, L., Morey, A., Peterson, J., Pope, R.D. (2024). Essential Skills and Knowledge Required for Health Data Professionals: A Content Analysis of Job Advertisements. *Perspectives in health information management*, 21(2). PMID: 40134896; PMCID: PMC11605378.
Note: This article was featured in "[The Evolving Role of HIM Professionals in a Data-Driven Healthcare Landscape: Are We Equipping Them for Success?](#)" by Alvin Tanicala, November 13, 2024.
4. Flite, C.A., Houser, S.H., **Foster, S.L.** (2023). Incorporating Digital Health Competencies into the Health Information Curriculum: A Case Study. *Perspectives in health information management*, 20(3):1d. PMCID: PMC10701632.
5. Houser, S.H., Flite, C.A., **Foster, S.L.** (2023). Privacy and Security Risk Factors Related to Telehealth Services – A Systematic Review. *Perspectives in health information management*, 20(1):1f. PMID: 37215337; PMCID: PMC9860467.
6. Houser, S.H., Flite, C.A., **Foster, S.L.** (2022). Solutions for Challenges in Telehealth Privacy and Security. *Journal of AHIMA*, October 17, 2022. Feature Article. <https://journal.ahima.org/page/solu-for-challenges-in-telehealth-privacy-and-security>.
7. Houser, S. H., Flite, C. A., **Foster, S. L.**, Hunt, T. J., Morey, A., Palmer, M. N., Peterson, J., Pope, R. D., & Sorensen, L. (2022). Building Best Practices for Telehealth Record Documentation in the COVID-19 Pandemic. *Perspectives in health information management*, 19(1), 1e. PMID: 35440922; PMCID: PMC9013218
8. Houser, S. H., Flite, C. A., **Foster, S. L.**, Hunt, T. J., Morey, A., Palmer, M. N., Peterson, J., Pope, R. D., & Sorensen, L. (2022). Patient Clinical Documentation in Telehealth Environment: Are We Collecting Appropriate and Sufficient Information for Best Practice? *mHealth* 2022;8:6, doi:10.21037/mhealth-21-30.
9. Houser, S. H., Flite, C. A., **Foster, S. L.**, Hunt, T. J., Kinnerson, L., Palmer, M. N., Peterson, J., Pope, R. D., & Sorensen, L. (2020). Population Health: Identifying Skill Sets and Education Alignment for HIM Professionals. *Perspectives in health information management*, 18(1), 1e. PMID: 33633523; PMCID: PMC7883365.

OTHER PUBLICATIONS

- **Foster, S. L.** et al. (2022). White Paper: *Data Optimization: Technology to Support Health Information Workflow*. American Health Information Management Association and MRO, November 2022. <https://mrocorp.com/white-papers/white-paper-data-optimization-technology-to-support-health-information-workflows/>.

- **Foster, S. L.** et al. (2022). Industry Practice Brief. *Guidelines for Achieving a Compliant Query Practice* (2022 Update), AHIMA and ACDIS, October 2022.

MANUSCRIPTS IN PROGRESS

Title: Beyond the Firewall: A Multi-Stakeholder Simulation for Cybersecurity Response in Health Information and Informatics Practice.

Authors: Houser, S., Flite, C., **Foster, S.**

PRESENTATIONS

1. Houser, S., Flite, C., **Foster, S.** (2025). *Integrating Experiential Learning into Health Informatics and Information Management Education: Bridging Theory with Real-World Applications*. Assembly on Education AHIMA25 Conference, October 10, 2025.
2. Houser, S., Flite, C., **Foster, S.** (2025). *Exploring Artificial Intelligence Competencies in the Health Information Professional Curriculum*. 2025 CAHIIM Summit on Higher Education, September 17, 2025.
3. **Foster, S.** (2024). *Hospital Reimbursement for Respiratory Care Services: Fee-Based vs. Value-Based Strategy*. Suncoast Pulmonary Symposium, May 10, 2024.
4. **Foster, S.** (2024). *Post-Pandemic: Preparing Healthcare Workforce for New Challenges*. SWFHIMA Spring Symposium, April 13, 2024.
5. Houser, S. & **Foster, S.** (2023). *Post-Pandemic: Preparing Healthcare Workforce for New Challenges*. AHIMA23 Conference, October 9, 2023. AHIMA23 Virtual Conference, October 27, 2023.
6. **Foster, S.** (2023). *Cybersecurity: An Investment and Uses of Artificial Intelligence*. SWFHIMA Fall Symposium, September 16, 2023.
7. Houser, S., Flite, C., **Foster, S.** (2023). *ChatGPT: Teaching and Learning Using Artificial Intelligence in HI Education*. AHIMA Assembly on Education (AOE) Symposium, July 26, 2023.
8. Houser, S., Flite, C., **Foster, S.** (2022). *Solutions for Challenges in Telehealth Privacy and Security*. AHIMA22 Global Conference, October 11, 2022.
9. Flite, C., Houser, S., **Foster, S.** (2022). *Building the Case for Digital Health and Literacy in the HI Curriculum*. AHIMA Assembly on Education (AOE) Symposium, July 27, 2022.
10. **Foster, S.** (June 27, 2022). *The HIPAA Privacy Rule: The Proposed Changes*. Health Information Management Association of Hawaii 2022 Virtual State Annual Meeting.
11. **Foster, S.** (May 13, 2022). *The HIPAA Privacy Rule: The Proposed Changes*. Mid-Missouri Health Information Management Association 2022 Virtual Spring Meeting.

12. **Foster, S.** (January 12, 2022). *Think HIPAA's No Big Deal?* Washington University in St. Louis, Resources for Effective Research Management – Researcher Forum, January 12-13, 2022.
13. Houser, S., Flite, C., **Foster, S.**, Peterson, J. (July 2021). *Health Information Roles in Clinical Documentation of the Telehealth Environment*. AHIMA Assembly on Education (AOE) Symposium, July 26-27, 2021.
14. **Foster, S.** (April 8, 2021). *Careers Panel Q&A*, Stephens College School of Health Sciences Research Day Symposium, Columbia, MO.
15. Houser, S., Flite, C., **Foster, S.**, Kinnerson, L., Peterson, J., Sorensen, L. (August 2020). *Population Health Workforce: Are We Teaching the Right Skill Sets to HIM Students?* AHIMA Assembly on Education (AOE) Symposium, August 2-5, 2020.
16. **Foster, S.**, Stalcup-Penn, A. (August 2020). *HIM A Study Abroad Course*. AHIMA Assembly on Education (AOE) Symposium, August 2-5, 2020.
17. **Foster, S.** (October 2019). *Change? Transformation? What's Next for HIM?* Presented at the Mid-Missouri Health Information Management Association Bi-Annual Meeting, Columbia, MO.
18. **Foster, S.** (January 2019). *Data Analysis for HIM Professionals: Part 1*. Presented at the Pony Express Health Information Management Association Meeting, St. Joseph, MO.
19. **Foster, S.** (November 2018). Oral dissertation defense: *A Comparison of Student Success, Attrition, and Perceptions of Course Satisfaction in Online Courses with Face-to-Face Health Information Management Associate Degree Programs*. Lindenwood Campus, Springfield, MO.
20. Compton, C., **Foster, S.**, Tingler, M., (April 2018). *Resumes, Human Resource Perspectives, Cover Letters and Interviewing – What To Do and What Not To Do*.
21. Presented at the Joint Annual Conference of the Missouri Health Information Management Association and Illinois Health Information Management Association, St. Charles, MO.
22. Straub, K., Foster, D., Rupp, E., Compton, C., **Foster, S.**, Fuller, B., (April 2017). Panel Discussion: *How I Entered the HIM Profession and What Have I Done*. Panel Participant at the Joint Annual Conference of the Missouri Health Information Management Association and Kansas Health Information Management Association, Overland Park, KS.
23. **Foster, S.** (April 2017). *Preparation + Practice = Success: Test Taking Tips*. Presented at the Joint Annual Conference of the Missouri Health Information Management Association and Kansas Health Information Management Association, Overland Park, KS.
24. Straub, K., Foster, D., Rupp, E., Compton, C., **Foster, S.**, Fuller, B., (April 2017). *Q&A with HIM Professionals Student Discussion*. Panel Participant at the Joint Annual Conference of the Missouri Health Information Management Association and Kansas Health Information Management Association, Overland Park, KS.

25. **Foster, S.** (April 2016). *Resume – Dos and Don'ts and LinkedIn*. Presented at the Spring Meeting of the Ozark Area Health Information Management Association, Springfield, MO.
26. **Foster, S.** (February 2016). *The Circulatory System: The Heart and Great Vessels*. Presented at the Spring Meeting of the AAPC Joplin Chapter, Joplin, MO.
27. **Foster, S.** (December 2015). *The Digestive System: GI Jeopardy*. Presented at the Winter Meeting of the AAPC Joplin Chapter, Joplin, MO.
28. **Foster, S.** (April 2015). *How About Those X's: Modifier 59*. Presented at the Spring Meeting of the Ozark Area Health Information Management Association, Bolivar, MO.
29. **Foster, S.** (April 2015). *Networking, Getting Your Foot in the Door!* Presented at the Annual Conference of the Missouri Health Information Management Association, St. Charles, MO.
30. **Foster, S.** (February 2015). *ICD-10-CM/PCS Diagnosis and Procedure Coding for the Circulatory System*. Presented at the Winter Meeting of the Ozark Area Health Information Management Association, Springfield, MO.
31. **Foster, S.** (June 2014). *ICD-10-CM Neoplasms – Building Experts in Diagnosis Coding*. Presented at the ICD-10 Conference of the Medical Group Management Association, Joplin, MO.

PROFESSIONAL MEMBERSHIPS

- American Health Information Management Association (AHIMA) 2009 – Current
- Florida Health Information Management Association (IFHIMA) 2023 - Current
- Health Care Compliance Association (HCCA) 2021 - Current
- IAPP 2021 – Current
- International Federation of Health Information Management Associations (IFHIMA) 2023 – Current
- Southwest Florida Health Information Management Association (SWFHIMA) 2023 - Current
- Missouri Health Information Management Association (MoHIMA) 2009 – 2023
- Mid-Missouri Health Information Management Association (MMoHIMA) 2019 – 2022
- Missouri Community College Association (MCCA) 2010 – 2022
- Healthcare Financial Management Association (HFMA) 2018 – 2021
- Pony Express Health Information Management Association (PEHIMA) 2017 – 2019
- Health Information and Management Systems Society (2017 - 2019)
- Ozark Area Health Information Management Association (OAHIMA) 2006 – 2017

PROFESSIONAL SERVICE

American Health Information Management Association (National)

Board of Directors, AHIMA House of Delegates, Speaker (2026)

Board of Directors, AHIMA House of Delegates, Speaker-Elect (2025)

Volunteer Member, AHIMA M2M Connect Program (2023)

Volunteer Member, AHIMA House of Delegates (2022 – 2023)

Volunteer Member, AHIMA CHPS Exam Development Committee (2022-2023)

Volunteer Member, AHIMA Council for Excellence in Education (CEE) Academic Research Workgroup (2021)

Volunteer Member, AHIMA RHIA Item Development Workshop, Chicago IL, February 2020

Volunteer Member, AHIMA Council for Excellence in Education (CEE) Academic Framework (2020)

Volunteer Member, AHIMA Council for Excellence in Education (CEE) Curricula Workgroup (2019)

AHIMA Foundation (National)

Volunteer Member, Merit Scholarship Committee (2021)

Florida Health Information Management Association (State)

Appointed Chair, FHIMA Education Committee (2024-25)

Volunteer Member, FHIMA Annual Conference Program Planning Committee (2023-24)

Missouri Health Information Management Association (State)

1st Year Delegate (2022 – 2023)

2nd Year Director of Education (2020 – 2021)

Member, KHIMA/MoHIMA Joint Annual Conference Planning Committee (2020)

Member, Advocacy Committee (2020 – Current)

Member, MoHIMA/KHIMA Educator Council (2020 – 2022)

1st Year Director of Education (2019 – 2020)

Member, MoHIMA Annual Scholarships and Awards Committee (2019)

Co-Chair, MoHIMA Annual Conference Planning Committee (2018)

Chairperson, MoHIMA Annual Scholarships and Awards Committee (2017)

Chairperson, MoHIMA Annual Awards Committee (2015)

2nd Year Director of Education (2012 – 2013)

Co-Chair, MoHIMA Annual Conference Planning Committee (2011)

1st Year Director of Education (2011 – 2012)

Member, MoHIMA Annual Conference Planning Committee (2009)

Mid-Missouri Health Information Management Association (Regional)

Interim President-Elect (2021-2022)

Ozark Area Health Information Management Association (Regional)

Past-President (2010 – 2011), 2nd term (2015 – 2016)

President (2009 – 2010), 2nd term (2014 – 2015)

President-Elect (2008 – 2009), 2nd term (2013 – 2014)

General Officer (2007 - 2008)

Secretary-Elect (2006 - 2007)

Pony Express Health Information Management Association (Regional)

Student Liaison Board Member (2017 - 2019)

AAPC Joplin Missouri Chapter (Regional)

Education Officer (2014 - 2016)

Community Service

Community Volunteer, Data for Better Health, Impact Season Event (2025)

Community Volunteer, The Food Bank for Central & Northeast Missouri (2019 – 2021)

Committee Member, HEALTH St. Joseph Committee (2017 – 2019)

Co-Chair, American Heart Association, CoxHealth System Team Committee (2002)